

Waste Management Services

Privacy Notice

This notice is provided for clarification on what information the Council needs in order to provide a Waste Management Service to East Ayrshire residents.

Waste Management Services provide a range of services, including the uplift of domestic residual waste, the operation of a Domestic Kerbside Recycling service, the management of a bulk uplift service, a skip hire service, the collection of residual waste and recycle from commercial businesses, the management of the central recycling facility and the management of the network of Recycling Points across East Ayrshire and the management of the Council's public convenience facilities.

It is necessary for the Council to gather, collect, store and process personal information to assist in the running and provision of these services. The Council puts measures in place to protect the privacy of individuals throughout this process.

Who is responsible for your information?

All personal information is held and processed by East Ayrshire Council in accordance with Data Protection law. For information on the role of Data Controller, Data Protection Officer and Contact Details for the Council, please refer to the '[Privacy Statement](#)' on the Council's website:

What information do we need and why?

The Council will collect personal information about you, your family and other parties. This information will include information such as:

- Details about you and your household composition (your partner or dependants), such as, your name, address, telephone number, email address, date of birth;
- Other relevant information needed to provide a kerbside recycling service or uplift of waste service (such as your landlord details), or on-site waste recycling service (such as your vehicle registration details).

We will use this information to provide a waste management service. We will check some of the information with other sources to ensure the information provided is accurate.

If this information is not provided it may affect our ability to process an application or provide a service.

What is the lawful basis for processing the data?

The lawful basis for processing personal data are set out in Data Protection legislation. In this case the lawful basis for processing individuals' data are:

- (1) Public task - the processing is necessary to perform a task in the public interest or for official functions, and the task or function has a clear basis in law

(2) Contract - the processing is necessary for the performance of a contract

The information is required by the Council in order to carry out its duties under the Local Government Scotland Act 2003 and associated Regulations including:

- Environmental Protection Act 1990
- The Waste (Scotland) Regulations 2012
- European Landfill Directive 1999/31/EC

Special Category Data

Data Protection legislation defines Special Category Data as data relating to the processing of personal data regarding racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership and the processing of genetic data, biometric data, data concerning health or data concerning a person's sex life or sexual orientation.

The Council will have a requirement to process some types of Special Category Data and in particular:

- racial or ethnic origin information for monitoring purposes
- health information to support the provision of services such as assisted pull – out service or to arrange additional container capacity due to medical waste.

The lawful basis for processing Special Category Data is:

- (1) The processing is necessary for reasons of substantial public interest, on the basis of Union or Member State law which shall be proportionate to the aim pursued, respect the essence of the right to data protection and provide for suitable and specific measures to safeguard the fundamental rights and the interests of the data subject;

Who will we share your information with?

To enable the Council to provide these services we may share information under our legal obligations with partner organisations, including:

- Health & Social Care Organisations such as NHS Ayrshire & Arran and East Ayrshire Health & Social Care Partnership;
- Police Scotland and other criminal investigation agencies;
- External contractors
- Scottish Public Services Ombudsman;
- Registered social landlords;
- Housing Associations
- The (UK) Information Commissioner;
- External Regulators
- Scottish Government

The Council will also make any disclosures required by law and may also share

information with other bodies responsible for detecting/preventing fraud or auditing/administering public funds.

The Council is required by law to participate in the National Fraud Initiative (NFI) data matching exercises and information may be provided to the Cabinet Office for NFI purposes and will be used for cross-system and cross-authority comparison for the prevention and detection of fraud.

How long do we keep your information?

The Council will only keep your personal data for as long as necessary. Full details of how long it retains personal data can be found in the Council's [Retention Schedule](#). After this time personal data will be securely destroyed.

Providing accurate information

It is important that we hold accurate and up to date information. If any details have changed, or change in the future, then individuals should ensure that they inform Waste Management Services as soon as possible so that they can update their records.

Individuals' data processing rights

Under data protection legislation, individuals have the right to request access to information about them that the Council holds. Further details can be found in the Council's [Privacy Statement](#).

Individuals also have the right to:

- object to processing of personal data that is likely to cause, or is causing, damage or distress
- prevent processing for the purpose of direct marketing
- object to decisions being taken by automated means; and
- in certain circumstances, have inaccurate personal data rectified, blocked, erased or destroyed
- in certain circumstances, transfer their data to another organisation (data portability)

Individuals can contact the Council regarding their data protection rights and the processing of their data. Details of how to do this can be found on the Council's Privacy statement.

If individuals have a concern about the way the Council is collecting or using their personal data, they should raise their concern in the first instance with the Councils' Data Protection Officer; contact details can be found on the Councils' [Privacy Statement](#).