



Together we can transform East Ayrshire

Our ambition for East Ayrshire is to create fairer, kinder and more connected communities with people at the heart of everything we do.

Through our Transformation Strategy 2017-22, we are making good progress to redesign our services and bridge our funding gap, while continuing to serve our communities.

As we go forward, we need to continue to change to meet the challenges of reducing budgets and increasing demand for our services. However, this provides us with new opportunities to be creative and explore new ways of working.

We are continuing to engage and work closely with our partners and communities to plan and deliver financially sustainable services into the future.

Your Vibrant Voices are helping to shape our transformation. This update has details of our progress and key highlights and how you can continue to make your voice heard

Efficiency savings of £9m achieved in our 2019/20 budget

generated through redesigned services and management actions

People @ the  of everything we do





151 Free School Meals & 246 Clothing Grants

automatically awarded 2018/19
new online application system in place
with 1,000 applications on day 1

'End Loneliness Together' Campaign
launched. 4 Get Together events held



Place-Based Teams established in
Outdoor Services saving up to **20%** of
their budget by March 2020

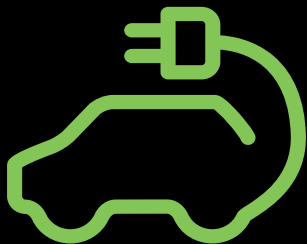
Workshops for leaders, managers,
employees and partners delivered
on place-based working



Over **3,000 customer accounts** created
on Our East Ayrshire online portal

8,000 people subscribed to Stay Connected

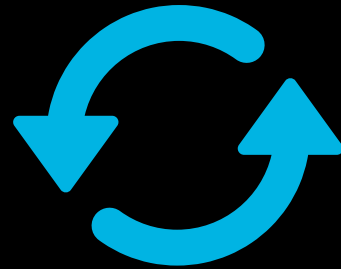
New Hybrid Mail System with potential
savings of up to **£200k**



Transformational Review of Parking underway

340% increase in the number of council
electric vehicles in 2018/19

£1M investment in Electric Vehicle Infrastructure



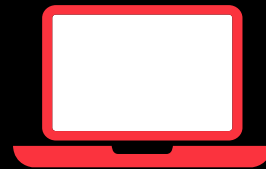
40 Career Changers now working in
early learning and childcare

81 front facing employees trained in
Neighbourhood Coaching



Embedding New **FACE** Employee Qualities and
Behaviours - Flexible, Approachable, Caring,
Empowered - in our workforce

FACE Experience sessions planned for all
Council employees



Reduction in number of Council facilities in
Kilmarnock from 6 to 5

Smarter Working introduced to support a
mobile and flexible workforce

Savings of **£102k** achieved through Smarter
Working. Cost avoidance of **£2m** through more
efficient use of Council buildings



Efficiency Savings of £9m generated
through redesigned services and
management actions

What's next for transformation.....

Our transformation is about changing the way our services are delivered, ensuring that we keep people and communities at the heart of everything we do, while reducing our level of expenditure. Our focus, as we go forward will be to:

Continue to deliver a whole Council and community approach to transformational change

Redesign our services to deliver savings, manage demand and improve outcomes

Ensure that the Vibrant Voices of our workforce and communities continue to shape our future priorities and transformation

Implement our FACE Framework in our workforce and communities

Reduce the number of workplaces and make more efficient use of property and buildings

Reduce demand on professionally-led services by building stronger, more connected communities

Become more digitally connected by moving more of our services online

Please share this information with your own groups and networks. If you would like to champion transformation in your own community, or have any ideas about how we can serve you better or save money, please get in touch to discuss how we can help.

The most recent reports and updates on the Transformation Strategy are available online at:

www.east-ayrshire.gov.uk



Click on the logo to receive regular news and updates from the Council

Make your voice heard

We want to continue to hear from you – the people who live and work in our communities

You can contact us in a number of different ways:



Email: transformationteam@east-ayrshire.gov.uk



www.eac.eu/vibrantvoices



Tel: 01563 576001 / 576232



Pop in and see us at Council Headquarters