



Neighbourhood Services Housing Services

SUPPORTED ACCOMMODATION FOR OLDER PEOPLE

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Tha an sgrìobhainn seo ri faotainn cuideachd, ma iarrar a leithid, ann an clò nan dall, sa chlàr mhòr no air a clàradh air teip, agus faodar a cur dhan chànan agaibh fhèin ma dh'iarras sibh.

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ਮੰਗ ਕਰਨ ਤੇ, ਇਹ ਦਸਤਾਵੇਜ਼ ਬੋਲ, ਵੱਡੀ ਛਪਾਈ ਜਾਂ ਟੇਪ ਉੱਪਰ ਰਿਕਾਰਡ ਕੀਤਾ ਹੋਇਆ ਵੀ ਮਿਲ ਸਕਦਾ ਹੈ, ਅਤੇ ਬੇਨਤੀ ਕਰਨ ਤੇ ਤੁਹਾਡੀ ਭਾਸ਼ਾ ਵਿੱਚ ਵੀ ਇਸ ਦਾ ਅਨੁਵਾਦ ਕੀਤਾ ਜਾ ਸਕਦਾ ਹੈ।

درخواست کرنے پر یہ دستاویز بریل، بڑی طباعت یا ٹیپ پر ریکارڈ شدہ آواز کی صورت میں بھی دستیاب ہے، اور درخواست کرنے پر آپ کی اپنی زبان میں اس کا ترجمہ کروایا جاسکتا ہے۔

BACKGROUND

During 2005, a strategic review of all sheltered and amenity housing was carried out by the Council as part of a wider review of older peoples services.

New service models were identified as being more relevant to the future needs of older people living in East Ayrshire. All schemes were assessed for their ability to meet either high, medium or low levels of need for support and personal care services. All East Ayrshire Council schemes are being redesignated on a rolling programme, to either high or medium needs supported housing or low needs supported housing. This is part of a wider programme of change across all aspects of older peoples services in East Ayrshire. Housing Associations in East Ayrshire still at present provide sheltered and amenity housing for older people.

All of the accommodation listed in this booklet can be described as small easy to manage properties that as a minimum have a community alarm service provided. Described below are the different types of supported housing for older people that aim to meet a wide range of needs, from a level that might otherwise require admission to a care home down to a community alarm service that can provide assistance in the event of an emergency.

HIGH NEEDS OR MEDIUM NEEDS HOUSING

These Council schemes were previously called sheltered housing. Each high needs scheme has a care co-ordinator providing 7 day cover during office hours and running a Home Care Team based at the scheme.

The Home Care Team meets the support and personal care needs of the tenants living in the scheme, who will have significant levels of need for personal care and support services. The Home Care Team also works with tenants living at an associated medium needs scheme to meet their support and personal care needs. The Home Care Team will also work with people living in the surrounding area who have similar needs. It will often be the case that a member of staff is on duty overnight but all tenants have the Council's community alarm service installed in their homes. The Council's community alarm service has mobile response vehicles permanently available.

LOW SUPPORT NEEDS HOUSING

Low support needs schemes are formerly Council sheltered housing that has been assessed as being suitable to meet low levels of need for personal care or support services.

Tenants receive a daily check visit and can get help with things like completing official forms. As with high or medium needs housing, all tenants have the Council's community alarm service installed in their homes.

SHELTERED AND AMENITY HOUSING

The traditional sheltered housing model with a warden service is still provided by several Housing Associations in East Ayrshire.

The strategic review of older peoples services has however identified most of these schemes as being suitable to upgrade to high support needs housing. The existing Housing Association very sheltered schemes are similar to the Council's new high support needs model. There are also a number of Housing Association run amenity schemes. They tend to be ground floor flats or bungalows where the tenants have a community alarm service installed in their homes. There are no other support services routinely provided. Talks will be taking place with Housing Associations during 2007 about changes to their services.

YOU MAY NOT HAVE TO MOVE TO GET HELP

With advances in new technology, the Council is increasingly able to provide a wide range of support and personal care services in your own home.

It is not always necessary to move in order to be able to continue to live independently.

I'D PREFER TO STAY WHERE I AM

Having considered the different types of supported accommodation that may be available you may perhaps conclude that your best option is to remain in your current home with appropriate supports.

You should contact your local Social Work office to ask for a needs assessment.

A visit will be arranged to carry out a full assessment of what your personal care and housing support needs may be.

THE COUNCIL'S COMMUNITY ALARM SERVICE

This service is available throughout the Council's area.

All that is required to install one of our alarms is an ordinary phone point and an electric socket. An individually tailored package can be provided to help keep you safe in your own home. For example, a sensor can turn on lights for you if you need to go to the toilet during the night, so minimising the risk of you falling. The Council has mobile response vehicles permanently available.

EQUIPMENT AND ADAPTATIONS

The most common reason why someone's house is no longer suitable for them is their loss of ability to go up and down stairs.

A wide range of ramps, rails and stair lifts can often be fitted to help overcome such problems. Many other devices are available that can help people regain their independence in a wide range of activities.

HOME CARE SERVICES

In addition to community alarms and other equipment the Council's Home Care services can provide high levels of personal care and housing support services that can enable people to continue to live independently in their own homes.

SUPPORTED ACCOMMODATION SCHEMES FOR OLDER PEOPLE IN EAST AYRSHIRE

SCHEME	NUMBER OF HOUSES OR FLATS	LINK CORRIDOR	COMMUNAL AREA	LAUNDRY	GUEST ROOMS	KITCHEN	LANDLORD	TYPE OF SERVICE
HAMILTON GARDENS STEWARTON	20 X BEDSIT FLATS	YES	YES	YES	NO	YES	EAC	HIGH NEEDS
ROBERTLAND SQUARE STEWARTON	17 X BEDSIT FLATS	NO	NO	NO	NO	NO	EAC	LOW NEEDS
ST MAURS GARDENS KILMAURS	12 X BEDSIT FLATS	YES	YES	YES	NO	YES	EAC	MEDIUM NEEDS
COWANS ROW CROOKEDHOLM	10 X 1 BED FLATS	NO	NO	NO	NO	NO	EAC	LOW NEEDS
ROSS COURT GALSTON	23 X BEDSIT FLATS 2 X 1 BED FLATS	YES	NO	TEMP	NO	TEMP	EAC	MEDIUM NEEDS
TITCHFIELD STREET GALSTON	15 X 1 BED FLATS 16 X 2 BED FLATS	NO	NO	NO	NO	NO	EAC	LOW NEEDS
GARVEN COURT KILMARNOCK	28 X 1 BED FLATS 3 X 2 BED FLATS	NO	YES	YES	NO	YES	EAC	HIGH NEEDS
BELLEVUE GARDENS KILMARNOCK	16 X BEDSIT FLATS	NO	NO	YES	NO	NO	EAC	LOW NEEDS
RICCARTON HOSTEL KILMARNOCK	12 X BEDSIT FLATS	NO	NO	YES	NO	NO	EAC	LOW NEEDS

SCHEME	NUMBER OF HOUSES OR FLATS	LINK CORRIDOR	COMMUNAL LAUNDRY AREA	GUEST ROOMS	KITCHEN	LANDLORD	TYPE OF SERVICE
SPRINGHILL GARDENS KILMARNOCK	24 X 1 BED FLATS	NO	NO	NO	NO	EAC	LOW NEEDS
BACK ROBERTSON CRES AUCHINLECK	41 X 1 BED FLATS	NO	NO	NO	NO	EAC	LOW NEEDS
BRIDGE LANE CATRINE	20 X 1 BED FLATS 1 X 2 BED FLAT	NO	YES	YES	NO	EAC	MEDIUM NEEDS
ELLISLAND COURT MAUCHLINE	6 BEDSIT FLATS 16 X 1 BED FLATS	YES	YES	YES	YES	EAC	HIGH NEEDS
JAMES YOUNG AVENUE NETHERTHIRD	20 X 1 BED FLATS 1 X 2 BED FLAT	NO	NO	NO	YES	EAC	MEDIUM NEEDS
WILLIAM McCOMB COURT, CUMNOCK	12 X 1 BED FLATS	NO	NO	NO	NO	EAC	LOW NEEDS
ROWANTREE COURT DRONGAN	33 X 1 BED FLATS	YES	YES	YES	YES	EAC	HIGH NEEDS
HOPES AVENUE DALMELLINGTON	13 X 1 BED BUNGALOWS	NO	YES	NO	NO	EAC	LOW NEEDS
AFTON COURT NEW CUMNOCK	35 X 1 BED FLATS	YES	YES	YES	YES	EAC	HIGH NEEDS
BRYCE AVENUE & PATERSON AVENUE,	24 X 1 BED FLATS						

SCHEME	NUMBER OF HOUSES OR FLATS	LINK CORRIDOR	COMMUNAL AREA	LAUNDRY	GUEST ROOMS	KITCHEN	LANDLORD	TYPE OF SERVICE
LOGAN	6 X 2 BED FLATS	NO	NO	NO	NO	NO	EAC	LOW NEEDS
131 MAIN STREET MUIRKIRK	14 X 1 BED FLATS	NO	NO	NO	NO	NO	EAC	LOW NEEDS
BUSBIE GARDENS CROSSHOUSE	22 X 1 BED FLATS	NO	YES	YES	NO	YES	ATRIUM	MEDIUM NEEDS
MENZIES COURT CUMNOCK	19 X 1 BED FLATS	YES	YES	YES	YES	YES	BIELD	AMENITY/ LOW NEEDS
GLEBE COURT CUMNOCK	10 X BEDSIT FLATS	YES	YES	YES	NO	YES	BIELD	VERY SHELTERED/ HIGH NEEDS
WARRICK COURT CUMNOCK	19 X 1 BED FLATS 8 X 2 BED FLATS	YES	YES	YES	NO	YES	BIELD	SHELTERED/ MEDIUM NEEDS
HIGHCROFTS DALMELLINGTON	24 X 1 BED FLATS	YES	YES	YES	YES	YES	BIELD	SHELTERED/ MEDIUM NEEDS
TWEEDLIE COURT CUMNOCK	6 X 1 BED FLATS	NO	NO	NO	NO	NO	BIELD	AMENITY/ LOW NEEDS
VALLEY COURT PATNA	1 X 1 BED FLAT 18 X 2 BED FLATS	YES	YES	YES	YES	YES	BIELD	SHELTERED/ MEDIUM NEEDS
LOCHEAD COURT STEWARTON	30 X 1 BED FLATS	YES	YES	YES	NO	NO	HANOVER	SHELTERED/ MEDIUM NEEDS
WHATRIGGS ROAD KILMARNOCK	11 X 1 BED FLATS	NO	NO	NO	NO	NO	HANOVER	AMENITY/ LOW NEEDS

SCHEME	NUMBER OF HOUSES OR FLATS	LINK CORRIDOR	COMMUNAL AREA	LAUNDRY	GUEST ROOMS	KITCHEN	LANDLORD	TYPE OF SERVICE
CREIGHTON COURT HIGHBURN PLACE KILMARNOCK	31 X 1 BED FLATS	YES	YES	YES	NO	NO	HANOVER	SHELTERED/ MEDIUM NEEDS
MAIN STREET KILMAURS	12 X 1 BED FLATS	NO	NO	NO	NO	NO	HANOVER	AMENITY/ LOW NEEDS
FORBES PLACE, NEW FARM LOCH, KILM.	10 X 1 BED FLATS	NO	NO	NO	NO	NO	HANOVER	AMENITY/ LOW NEEDS
MILL COURT, OLD MILL ROAD, KILMARNOCK	30 X 1 BED FLATS	YES	YES	YES	NO	NO	HANOVER	SHELTERED/ MEDIUM NEEDS
MACNICHOL PLACE NEW FARM LOCH, KILM.	10 X 1 BED FLATS	NO	NO	NO	NO	NO	HANOVER	AMENITY/ LOW NEEDS
MURDOCH NESBIT COURT, NEWMILNS	10 X 1 BED FLATS	NO	NO	NO	NO	NO	HANOVER	AMENITY/ LOW NEEDS
COLLINS COURT DARVEL	16 X 1 BED FLATS	NO	NO	NO	NO	NO	TRUST	AMENITY/ LOW NEEDS
LADY FLORA'S INSTITUTE NEWMILNS	20 X 1 BED FLATS 5 X 2 BED FLATS	YES	YES	YES	YES	NO	TRUST	SHELTERED/ MEDIUM NEEDS
THOMSON COURT WITCH ROAD, KILM.	10 X BEDSIT FLATS	YES	YES	YES	YES	YES	WEST OF SCOTLAND	VERY SHELTERED/ HIGH NEEDS
WITCH ROAD KILMARNOCK	23 X 1 BED FLATS 2 X 2 BED FLATS	YES	YES	YES	YES	YES	WEST OF SCOTLAND	SHELTERED/ MEDIUM NEEDS

PAYING FOR SERVICES

Anyone over the age of 65 who receives a personal care service (broadly defined as assistance with bodily functions such as dressing, bathing, washing etc.) cannot be charged for that service.

However, any other service that is not classified as personal care is provided on a chargeable basis. These services are charged for under the Council's charging policy for non-residential services and a financial assessment is available to reduce charges for people on lower incomes. A separate leaflet is available that gives more details on charging for services.

THIS SOUNDS RIGHT FOR ME - HOW DO I APPLY?

You can be assessed for supported accommodation for older people by completing an East Ayrshire Council housing application form, ticking the 'supported accommodation' box under house types requested.

An assessment form will be sent to you. You should complete the form as fully as possible and return it to the Council. An assessment will be carried out by Social Work that will look at your needs, over the full range of housing, health and social care requirements. A recommendation will be made as to the most suitable form of housing to meet your needs as well as an indication of the relative level of priority to be given to your application. All applications for supported housing are assessed on people's needs. It is possible that you will

be unable to be considered for a particular scheme that you want to live in as you do not require the services provided there.

Some Housing Associations accept nominations from the Council for vacancies that come up in their schemes, others operate their own direct waiting lists. You should ask for further details if a Housing Association scheme appears to offer what you may need.

ANY QUESTIONS?

If you have any questions about supported accommodation for older people in East Ayrshire, you can contact the Supporting People Team on 01563-576747.

Alternatively you can contact any Housing or Social Work local office as follows:

*Social Work Office, Balmoral Road
Kilmarnock. 01563-528011*

*Cumnock Housing Office, 25 Ayr Road
Cumnock. 01563-555440*

*Cumnock Social Work Office, 36 Ayr Road
Cumnock. 01290-421444*

*Dalmellington Social Work Office,
33 Main Street Dalmellington
01292-552900*

*Doon Valley Housing Office,
33 Main Street Dalmellington
01292-552887*

*Galston Social Work Office, 11 Cross Street
Galston. 01563-820876*

*Housing Options Office, 16 College Wynd
Kilmarnock. 01563-576615*

*Hurlford Housing Office, 51 Academy
Street Hurlford. 01563-554656*

*Kilmarnock Central Housing Office,
19 John Dickie Street. 01563-576619*

*Kilmarnock North Housing Office,
54/56 Western Road. 01563-555686*

*Kilmarnock South Housing Office,
64/66 Caprington Avenue.
01563-554108*



East Ayrshire
COUNCIL

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