



# Your recycling collection service

All you need to know



[www.east-ayrshire.gov.uk/recycling](http://www.east-ayrshire.gov.uk/recycling)



East Ayrshire Council  
Comhairle Siorrachd Àir an Ear

# Helping you to recycle more

The Council has introduced a recycling trolley, thanks to funding from the Scottish Government.

This provides you with a collection service which is:

- easy to use
- easy to store, with a range of materials stored in a single secure unit
- weekly, with uplifts taking place on the same day of each week

Your collection calendar can be viewed or downloaded from the Council's website:

[www.east-ayrshire.gov.uk/recycling](http://www.east-ayrshire.gov.uk/recycling)

## Why recycling trolleys?

The recycling trolley provides you with a weekly collection service for paper and card, plastics, cartons, cans and glass alongside food waste. Simply separate your items for recycling between the boxes as described in this leaflet.

We believe the recycling trolley service will help improve the quality and quantity of materials captured for recycling.



**RECYCLE**

**Your recycling really makes a difference – Thank you!**



# Your collection services

This leaflet provides you with important information on how to use your containers.

## Recycling Trolley & Food Waste

Paper, card, plastics, cartons, cans, mixed glass, food



Collected weekly

## Brown Bin

Garden waste



Collected every 4 weeks

MARCH – NOVEMBER

## Green Bin

Landfill waste



Collected every 3 weeks

For information on how to manage additional or larger items of recycling – see pages 12 & 13

Check your calendar for collection days

# Recycling Trolley: Top Box

**Paper and card** collected weekly as part of your recycling trolley.

## YES

### Paper **Clean and dry**

- ✓ Newspapers
- ✓ Magazines, catalogues and directories
- ✓ Junk Mail & brochures
- ✓ Letters and envelopes
- ✓ Office and shredded paper
- ✓ Wrapping paper
- ✓ Books (*can also be reused via Recycling Centres*)

### Cardboard **Flattened**

- ✓ Large and small cardboard boxes
- ✓ Brown corrugated packaging
- ✓ Toilet and kitchen roll tubes
- ✓ Greetings cards

## NO

- ✗ Tissues and napkins
- ✗ Padded envelopes
- ✗ Kitchen towels
- ✗ Wallpaper



### TOP TIP:

Flatten larger items of cardboard and place beside your recycling trolley on your collection day





- 1 Collect your recycling and flatten your cardboard.



- 2 Place flattened items into your top box



- 3 Secure your top box by locking the lid




- 4 Place your recycling trolley at your normal collection point by 6.30am on your collection day



- 5 Once emptied, your recycling trolley and food caddy will be left ready for you to wheel back to your storage point



-  Paper and card can be recycled into new newspapers and packaging



# Recycling Trolley: **Middle Box**

**Plastics, cartons and metals** collected weekly as part of your recycling trolley.

## YES

### Plastics - rinsed and squashed

- ✓ Food and drink bottles
- ✓ Toiletry bottles
- ✓ Tablet and medicine bottles
- ✓ Cleaning products
- ✓ Pots, tubs and trays
- ✓ Lids and tops

### Cartons - rinsed and squashed

- ✓ Soup cartons
- ✓ Juice cartons
- ✓ Other cartons

### Metals empty and rinsed

- ✓ Food and drinks cans
- ✓ Empty aerosols
- ✓ Foil trays
- ✓ Aluminium foil
- ✓ Chocolate and biscuit tins
- ✓ Metal lids



## NO

### Plastics

- ✗ Plastic bags, liners and cling film
- ✗ Crisp bags
- ✗ Biscuit wrappers
- ✗ Sweet wrappers
- ✗ Bubble Wrap
- ✗ Polystyrene
- ✗ Plastic wrappers and netting
- ✗ Plastic cups and straws
- ✗ Pet food pouches
- ✗ Oil and paint cans
- ✗ Small and large electricals\*
- ✗ Batteries and wire\*
- ✗ Cutlery\*
- ✗ Gas bottles\*
- ✗ Metal pots, pans and trays\*

*\*can be recycled at Recycling Centres*





**1** Rinse your metals, and rinse and squash your plastics and cartons



**2** Place your recycling into the middle box of your recycling trolley.



**3** Only place plastics, cartons or cans into the middle box – do not mix with any other material




**4** Place your recycling trolley at your normal collection point by 6.30am on your collection day



**5** Once emptied, your recycling trolley and food caddy will be left ready for you to wheel back to your storage point



 Plastics, cartons and metals can be recycled into new plastic bottles, aerosols, tins and cans

# Recycling Trolley: Bottom Box

All colours of glass bottles and jars collected weekly as part of your recycling trolley.

## YES

### Glass bottles and jars

- ✓ Food and drinks bottles and jars
- ✓ Condiment bottles and jars
- ✓ Toiletry, perfume and aftershave bottles



## NO

- ✗ Crockery, ceramics and pyrex
- ✗ Windows and mirrors
- ✗ Drinking glasses
- ✗ Lightbulbs
- ✗ Broken glass

### TOP TIP:

metal and plastics lids from glass bottles and jars can be placed in the middle box of the recycling trolley







- 1 Collect your glass bottles and jars (with lids removed)



- 2 Rinse your glass jars and bottles



- 3 Place your recycling into the bottom box of your recycling trolley



- 4 Place your recycling trolley at your normal collection point by 6.30am on your collection day



- 5 Once emptied, your recycling trolley and food caddy will be left ready for you to wheel back to your storage point



- 6 All your glass bottles and jars can be recycled into new glass bottles and jars

# Food: Silver and Green caddy

**Food waste** collected weekly along with your recycling trolley.

## YES

- ✓ Cooked and uncooked
- ✓ Dairy and eggshells
- ✓ Fish, meat and bones
- ✓ Fruit and vegetables (and peelings)
- ✓ Bread and cakes
- ✓ Rice, pasta and pizza
- ✓ Tea bags and coffee grounds
- ✓ Pet foods
- ✓ Unpackaged out of date food



## NO

- ✗ Liquids
- ✗ Food packaging with food residue



Tying a liner to the handle lets the crew know you need a replacement roll



## TOP TIP:

Even those of us with pets will produce food waste...



- 1** Put all cooked and uncooked food waste into your kitchen caddy which should be lined with a compostable liner



- 2** When the liner is almost full, tie and remove it from the kitchen caddy and place into the kerbside caddy



- 3** Place the full liner into your kerbside caddy



- 4** Place your recycling trolley and food caddy at your normal collection point by 6.30am on your collection day



- 5** Once emptied, your recycling trolley and food caddy will be left ready for you to wheel back to your storage point



- 6** Your food waste is processed at a specialist plant where it is transformed into a valuable resource such as an agricultural fertiliser or energy





# Excess & additional recycling

**Collected as required** - recycling trolley materials, small electrical items, household batteries or textiles, using either of your existing black or red boxes.

## YES

Place all bagged items in box(es) or place on top of recycling trolley unless otherwise advised

### Bagged & Tied

- ✓ Paper & card
- ✓ Plastics & cans
- ✓ Clean & dry textiles, including paired shoes
- ✓ Household batteries - tie loosely to trolley handle

### Loose

- ✓ Mixed glass – in either red or black box
- ✓ Plastics & cans – contained in red box by net
- ✓ Large flattened card - place alongside the recycling trolley on collection day

### Small Electricals

- ✓ Items such as hairdryers, kettles, drills, small games consoles (no bigger in size than a standard four slice toaster) within the box. If an item is too big it will be left at the kerbside

## NO

- ✗ No liquids
- ✗ Large electricals \*
- ✗ Loose batteries in box
- ✗ Loose or soiled/wet textiles
- ✗ Carpets \*
- ✗ Duvets \*
- ✗ Cushions\*
- ✗ Pillows \*
- ✗ Do not mix bagged materials – the crew will check and if mixed will be left

\*If in good condition can be reused via Recycling Centres or donated to Charities



### TOP TIP:

Try not to place your red or black box out on windy days – either store until next week or take to your nearest recycling centre or recycling point





- 1** Collect and prepare your materials for recycling



- 2** Place any clothes, textiles and paired shoes, into a bag - tie bag when filled



- 3** Small electrical items should be placed within a box



- 4** Stretch the net over your excess plastics and cans and use the red tab to secure to box



- 5** Place at kerbside for collection and once emptied, your recycling trolley and food caddy will be left ready for you to wheel back to your storage point – with box(es) placed at side of recycling trolley



- 6** Clothes that no longer fit or suit can have a new life in a new family



# Garden waste

**Collected every four weeks** - a seasonal collection which operates from March to November. Excess garden waste can be taken to your nearest Recycling Centre.

## YES

- ✓ Grass cuttings
- ✓ Leaves and bark
- ✓ Flowers
- ✓ Hedge trimmings & prunings
- ✓ Weeds
- ✓ Twigs & small branches – cut into lengths to fit
- ✓ Cut flowers
- ✓ Potted plants and herbs (minus pot)
- ✓ Windfall fruit
- ✓ Sawdust

## NO

- ✗ Plastics bags
- ✗ Kitchen waste e.g. meat, dairy or vegetable peelings\*
- ✗ Pet waste
- ✗ Soil and turf\*\*
- ✗ Stones\*\*

\* place in food caddy

\*\* take to Recycling Centre



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Your collected garden waste is recycled into an accredited compost like product which can be collected free of charge from the Recycling Centres

# Landfill waste

**Collected every three weeks** - all household waste that **cannot** be recycled.

## YES

- ✓ Nappies
- ✓ Polystyrene
- ✓ Plastic film, liners and bags
- ✓ Pet food pouches
- ✓ Biscuit and crisp wrappers
- ✓ Sweet wrappers
- ✓ Toothpaste tubes
- ✓ Pet waste
- ✓ Packaging soiled with food
- ✓ Hoover dust

## NO

- ✗ Newspapers\*
- ✗ Magazines, catalogues and directories\*
- ✗ Junk mail & brochures\*
- ✗ Letters and envelopes\*
- ✗ Office and shredded paper\*
- ✗ Books\*
- ✗ Wrapping paper\*
- ✗ Large and small cardboard boxes\*
- ✗ Brown corrugated packaging\*
- ✗ Toilet and kitchen roll tubes\*
- ✗ Greetings cards\*
- ✗ food and drink bottles
- ✗ Toiletry bottles\*
- ✗ Tablet and medicine bottles\*
- ✗ Cleaning products\*
- ✗ Pots, tubs and trays\*
- ✗ Lids and tops\*
- ✗ Soup cartons\*
- ✗ Juice cartons\*
- ✗ Other cartons\*
- ✗ Food and drinks cans\*
- ✗ Empty aerosols\*
- ✗ Foil trays\*
- ✗ Aluminium foil\*
- ✗ Chocolate and biscuit tins\*
- ✗ Metal lids\*
- ✗ Glass bottles and jars\*
- ✗ Clean & dry textiles, including paired shoes\*
- ✗ Household batteries\*
- ✗ Small electricals\*
- ✗ Cooked and uncooked food\*
- ✗ Garden waste\*\*
- ✗ Cd's, dvd's - can be reused via charity
- ✗ Soil turf & stones\*\*\*
- ✗ Large electricals\*\*\*
- ✗ Furniture \*\*\*

### Recycle at either:

- \* Recycling trolley
- \*\* Brown bin or Recycling Centre
- \*\*\* Recycling Centre

## DID YOU KNOW...

Disposing of waste into the landfill bin is costly and should be avoided where possible.

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# Frequently asked questions...

**Q Will my assisted service (pullout service) still be provided?**

**A** Yes, if we already help you with your wheeled bins and boxes, this service will automatically transfer to the recycling trolley

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**Q Can I have a second recycling trolley?**

**A** Whilst we have provision for one trolley per household, should you regularly produce excess recycling trolley materials, or have a large household, contact us and we'll work with you to find a solution.

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**Q Can I have a larger green bin?**

**A** Larger green bins may be issued subject to your household fully participating in the kerbside recycling service provided and the completion of a waste audit and diary – as detailed in the Council's Customer Charter for Household Waste Services which can be accessed at [www.east-ayrshire.gov.uk/recycling](http://www.east-ayrshire.gov.uk/recycling)

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**Q Will you uplift side waste alongside my landfill bin?**

**A** No – all waste should be contained within the bin, with the lid closed

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**Q How can I dispose of larger items?**

**A** We can uplift larger items from your household for a charge. Alternatively take larger items to the Recycling Centres where they will be accepted, free of charge. If you drive a commercial type vehicle, please book an appointment online in advance of visiting the Recycling Centre.

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If in reasonable condition, please consider donating unwanted furniture and household items to local furniture reuse organisations.

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## Recycling has never been more important

Your kerbside collection service is in line with policy and Scottish Government legislation, and is designed to help East Ayrshire Council achieve the recycling targets of 60% by 2020 and 70% by 2025.



# Recycling Centres and local recycling points

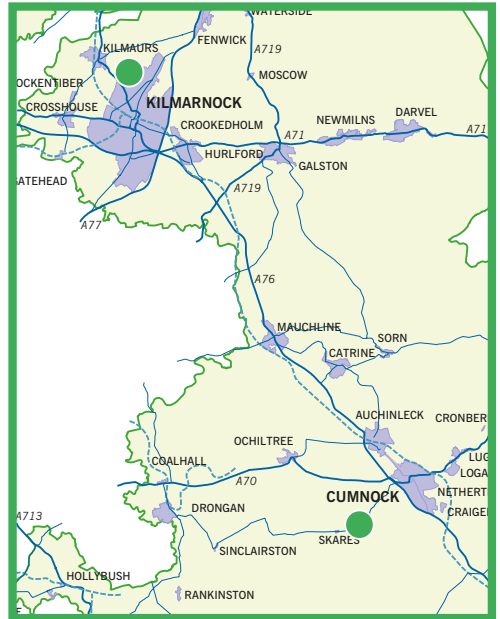
We operate two Recycling Centres in East Ayrshire -

- Western Road in Kilmarnock KA3 1LL and
- Garlaff, Skares near Cumnock KA18 2RB.

Both centres are staffed, and provide a range of containers which supplement your kerbside recycling service and also enables you to recycle your larger waste items.

You can recycle the following at either Recycling Centre:

- all electrical and electronic equipment
- batteries - car & household
- engine & cooking oils
- textile/shoes
- books
- scrap metals
- soil & turf
- stones
- timber
- empty gas cylinders
- garden waste
- glass
- cans
- plastics
- paper & cardboard
- asbestos (Garlaff only)
- furniture
- bicycles



Both centres are open 7 days per week, and additionally Western Road provides extended opening hours from April to October until 6.50pm on a Monday and Thursday.

Local recycling points, to supplement your kerbside collections are available across East Ayrshire at major supermarket sites.

# Re-use

Every year in Scotland many potentially re-useable items are sent to landfill.

There are great re-use organisations available that offer alternative ways of disposing your unwanted items whilst helping your local community and reducing the volume of waste sent to landfill.

If you have large items at home that you no longer need and are still in good condition a local reuse organisations such as Cumnock and Doon Valley Furniture Scheme (01292 550525) and Free For Fuel (07847248774) can collect.

## Why re-use?

- You'll be benefiting your local community and charitable organisations by supporting employment and volunteering opportunities
- You'll be helping to reduce the amount of items being sent to landfill, reducing the environmental impact of waste
- You'll be saving your Local Authority in landfill disposal costs; money which can be better spent in your community.



Furniture is a great example of what can be re-used.

# Too good to throw away...



Bought in the sales

Last year of college

Summer trip to Ibiza

Need a bigger bag!

Long weekend to Paris

Passed on to a friend



Emma's favourite new accessory



donate, swap, sell, buy

[recycleforscotland.com/re-use](https://www.recycleforscotland.com/re-use)

# Love Food Hate Waste

Scotland throws away 600,000 tonnes of food and drink from our homes every year, most of which could have been eaten.

This waste costs us over £1 billion a year, or £460 for the average household.

While your food waste recycling service is great for disposing of unavoidable food waste, reducing the amount we waste in the first place can save us money and benefit the environment.



For hints, tips and recipes to help use up your leftovers visit:

[scotland.lovefoodhatewaste.com](https://www.scotland.lovefoodhatewaste.com)

This information can be made available, on request, in braille, large print or audio formats and can be translated into a range of languages. Contact details are provided below.

درخواست کرنے پر یہ معلومات نابینا افراد کے لئے بھروسے حروف، بڑے حروف یا آڈیو میں میڈیا کی جاسکتی ہے اور اس کا مختلف زبانوں میں ترجمہ بھی کیا جاسکتا ہے۔ رابطہ کی تفصیلات نیچے فراہم کی گئی ہیں۔

本信息可应要求提供盲文，大字印刷或音频格式，以及可翻译成多种语言。以下是详细联系方式。

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ਇਹ ਜਾਣਕਾਰੀ ਮੰਗ ਕੇ ਬੋਲ, ਵੱਡੇ ਅੱਖਰਾਂ ਅਤੇ ਸੁਣਨ ਵਾਲੇ ਰਾਹੀਂ ਵਿਚ ਵੀ ਲਈ ਜਾ ਸਕਦੀ ਹੈ, ਅਤੇ ਇਹਦਾ ਤਰਜਮਾ ਹੋਰ ਬੋਲੀਆਂ ਵਿਚ ਵੀ ਕਰਵਾਇਆ ਜਾ ਸਕਦਾ ਹੈ। ਸੰਪਰਕ ਕਰਨ ਲਈ ਜਾਣਕਾਰੀ ਹੇਠਾਂ ਦਿੱਤੀ ਗਈ ਹੈ।

Niniejsze informacje mogą zostać udostępnione na życzenie, w alfabecie Braille'a, w druku powiększonym lub w formacie audio oraz mogą zostać przetłumaczone na wiele języków obcych. Dane kontaktowe znajdują się poniżej.

Faodar am fiosrachadh seo fhaighinn, le iarrtas, ann am braille, clò mòr no clàr fuaim agus tha e comasach eadar-theangachadh gu grunn chànanan. Tha fiosrachadh gu h-ìosal mu bhith a' cur fios a-steach.

## For more information:

 [www.east-ayrshire.gov.uk/recycling](http://www.east-ayrshire.gov.uk/recycling)

 [waste@east-ayrshire.gov.uk](mailto:waste@east-ayrshire.gov.uk)

 01563 554033  eastayrshire  @eastayrshire

 Waste Management, Western Road, Kilmarnock KA3 1LL



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