

EAST AYRSHIRE INTEGRATION JOINT BOARD MEETING

WEDNESDAY 17th JUNE 2020

INTEGRATION JOINT BOARD SUMMARY REPORT

BACKGROUND

The Integration Joint Board meets at least six weekly and has six meetings scheduled during the 2020 calendar year. Michael Breen, East Ayrshire non-Executive Director NHS Ayrshire and Arran is the Chair. The report below is a summary report on the discussions and decisions made at the most recent meeting.

The IJB meeting is a public meeting and a copy of the full agenda and papers are available a week in advance of the meeting and can be found here at [Committees page](#).

AGENDA ITEM / TOPIC	UPDATE
Welcome	<p>Michael Breen as Chair welcomed everyone and noted this meeting has been revised to ensure compliance with Covid-19 guidance and therefore teleconferencing facilities have been implemented.</p> <p>Michael Breen welcomed and introduced Val Allen, Independent Sector Lead, Scottish Care. Val has been into the meeting to provide an update on the current situation within the care home sector.</p> <p>It was also noted that Eddie Fraser, Director will give consideration to the future representation of the care home sector on the IJB.</p>
Matters Arising and Actions	<p>Craig McArthur, Chief Financial Officer provided a verbal update to note that the Financial Management Report and Unaudited Accounts which would normally be presented to this meeting will now be presented to an Extraordinary IJB on 30th June 2020.</p>
Alcohol and Drugs Partnership Finance	<p>Neil Kerr, Chair of ADP presented the Alcohol and Drugs Partnership (ADP) resource allocation and proposed expenditure outline.</p> <p>The report outlines £1,539,675 as the baseline position for 2020/21 for East Ayrshire. In addition, specific funding for CORRA Challenge (£35,000) and Hard Edges (£2,500) was received by the ADP. The partnership</p>

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	<p>approach to the delivery of community and support services were welcomed and approved by the Board.</p> <p>It was noted the Scottish Drugs Forum have been undertaking work on behalf of the ADP with people in recovery to assess the impact of Covid 19. Concern has been expressed across sectors about the increasing number of people experiencing greater anxiety and isolation which may result in increased referrals to services.</p>
<p>Continuation of Contractual Arrangements - Social Care Contracts - Community Health and Care Services</p>	<p>Pamela Milliken, Head of Service presented for approval the request to continue contractual agreement for 3 East Ayrshire Health and Social Care Partnership (EAH&SCP) Community Care Contracts. One to 31st March 2022 and two to 31st March 2021.</p> <p>This report provides details of the request for the renewal of the contractual arrangements between independent sector providers; Cross reach, Morvern Day Services and Thorntoun Care Ltd, in the extension of third sector contract in the delivery of community health and care adult services. It was noted the legislative arrangements for contractual arrangements are retained by East Ayrshire Council and NHS Ayrshire and Arran. As such this report will be presented to the next available Council meeting.</p> <p>The report was approved by the Board.</p>
<p>Health and Social Care Response to Covid 19 Pandemic</p>	<p>Eddie Fraser , Director presented an overview of the Health and Social Care Partnership response and activity during the COVID 19 Pandemic and to provide assurance on the delivery of health and social care services during this period.</p> <p>The Director highlighted the work across all areas of the HSCP and highlighted that for our workforce and communities this has been a harrowing and difficult time. The Director could not thank and commend the strength and commitment of the HSCP workforce and partners for their continued hard work and compassion shown.</p> <p>Angela Gracie, IJB Stakeholder Forum representative, was invited to provide a verbal update on discussion at the Stakeholder Forum (12th June) on Third sector partners experience and an update on Wellbeing Fund applications in EA. It was noted that a number of partners have been</p>

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	<p>maintaining contact with people using a range of social media, email, telephone and videoconferencing facilities. Although welcomed it did have limitations and for some people with additional support needs it was proving difficult. Support workers and volunteers have highlighted there is a continued need for face to face support and reflected the additional stress and anxiety experienced by local people.</p> <p>Partners have also taken the opportunity to access additional funds with a number applying to Connecting Scotland to increase connectivity and IT options for groups and individuals. The CVOEA along with a number of other local organisations have been successful in funding through Scottish Government Wellbeing Fund and small grants programme with an additional £600,000 gained for in East Ayrshire.</p> <p>Val Allen, Scottish Care provided a verbal insight into the current position within care homes and highlighted the very positive working relationships within East Ayrshire. Care home providers have felt that the HSCP and local authority have been right alongside providing practical assistance with PPE and ongoing support during what has been the hardest period anyone can recall.</p> <p>This detailed report was welcomed by the Board who recognised the scale of the work being undertaken by HSCP workforce and partners in support of our communities. The Board wished to add their thanks and appreciation to the whole workforce for their commitment and hard work during this unprecedented period. The support and response shown by both workforce and communities demonstrates the strong collaborative approach in Ayrshire.</p>
<p>Reflect, Reconnect – Your Wellbeing Matters Support for Our Workforce</p>	<p>Lee McLaughlin, Senior Manager presented an outline proposal to support the wellbeing of the workforce and communities across East Ayrshire which acknowledges the impact of the current pandemic in relation to personal resilience.</p> <p>The Board welcomed and approved the report recognising the importance of supporting both our workforce and our wider partners in the community. The proposal will develop a range of supports which will be developed in consultation with employees to make sure there are a</p>

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	<p>range of options available. The Toolkit attached to the report sets out a number of resources that are available and accessible to all.</p> <p>It was recognised that the workforce will require practical and emotional support to work through their experiences and to manage the transition back to the recovery and renew phase.</p> <p>This proposed wellbeing support will be subject to regular review based on feedback from the workforce and will develop over time. Based on initial feedback any gaps or specific requirements not being met from wellbeing support available from NHS Ayrshire and Arran and East Ayrshire Council will be developed for employees working within the Partnership. This approach will work collaboratively across all settings to assist the workforce through a journey of recovery and renewal.</p>
<p>Reflect, Reconnect – Your Wellbeing Matters Support for Our Communities</p>	<p>Pamela Milliken, Head of Service presented the report which seeks to acknowledge the impact of the current pandemic in relation to individual/community resilience and includes an outline proposal to support the emotional health and wellbeing of our communities across East Ayrshire.</p> <p>The proposal contained within this report is the outcome of the working group and complements the Wellbeing Support for Our Workforce. This is an initial outline paper which will be further developed in consultation with our third, independent sectors, IJB Stakeholder Forum and Locality Groups.</p> <p>This work will be aligned to East Ayrshire Council’s Wellbeing Recovery and Renewal Group COVID-19 which is focused on addressing the significant impact on the most vulnerable in our communities and addressing those most vulnerable in our communities will be a priority.</p> <p>Eddie Fraser, Director acknowledged this initiative is at the core of the purpose of the IJB which aims to support the health and wellbeing of our communities and residents. This initiative aligns strongly with the</p>

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	<p>Community Planning wellbeing priority and goes beyond an initial response to Covid 19 crisis and supports a strategic response to wellbeing in the longer term.</p> <p>The Board welcomed and approved the report and noted the work will be progressed through the Strategic Planning and Wellbeing Group to ensure our wider partners are involved.</p>
<p>HSCP Sharing Good News</p>	<p>Lee McLaughlin, Senior Manager presented a collection of reflective accounts of the work to support families and people of all ages during the Covid-19 pandemic across the Health and Social Care Partnership and to celebrate the contribution of teams across the workforce.</p> <p>This collection of reflective stories from key frontline teams is intended as a celebration of their hard work and the person centred innovative ways in which people have been cared for in these unprecedented times. Many individuals and teams working across the Health and Social Care Partnership have gone above and beyond in order to deliver a high standard of care to people in their communities in order to maintain the caring, kind and connected ethos that has underpinned working life throughout the pandemic.</p> <p>The Board were highly impressed with the passion and commitment shown by the HSCP workforce. A copy of the Good News stories are attached to this report.</p>
<p>Annual Complaints Report</p>	<p>Amanda McInnes, Senior Manager presented an interim update regarding Social Work and IJB complaints for the year 2019/20 prior to the completion of the Annual Complaints Report.</p> <p>The Board welcomed the report and noted this was a broadly positive year for complaints with no significant rise in the number of complaints, a reduction in the times taken to resolve complaints and an increase in the number of complaints resolved within timescales.</p>
<p>Governance Papers</p>	<p>Eddie Fraser , Director updated on a few governance matters;</p> <p>The annual Strategic Plan would normally be submitted to EAC and NHS</p>

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	<p>Board at their May meetings, however, submission of these reports have been delayed and will be presented to respective August meetings.</p> <p>The Annual Performance Report is normally published in draft by end July to meet legislative requirements, again as a result of the Covid 19 crisis consideration may need to be given to timescales for submission and the scale of the report.</p> <p>Reinstatement of charging for noon residential will commence again in relation to care at home and community alarms but NOT for day care services which are not operating to full capacity during this period.</p>
AOCB	<p>Michael Breen, Chair wished to express thanks and gratitude on behalf of the Board to two of our Managers have been successful in securing promoted posts and wished them well in their new posts;</p> <p>Lee McLaughlin – Senior Manager is moving to Head of Service Wellbeing and Recovery with East Renfrewshire Council ; and</p> <p>Fiona Smith – Senior Manager AHP is moving to Director AHP in Greater Glasgow and Clyde.</p> <p>Eddie Fraser, Director highlighted that as a result it is likely that a report will be brought to the IJB ,following recess during summer months, to consider if any adjustments are required to the management structure as a result of these changes.</p>
	<p>Copies of approved minutes are now available to review. (CPP Portal).</p>
Social Media Contacts	<p>The webpages on EAC website includes a Partnership YouTube page where we are able to share a range of videos showcasing some of our partnership services;</p> <p>https://www.east-ayrshire.gov.uk/SocialCareAndHealth/East-Ayrshire-Health-and-Social-Care-Partnership/Health-and-Social-Care-Partnership.aspx</p> <p>Health and Social Care Partnership webpage which includes links to presentations and videos</p> <ul style="list-style-type: none"> • The HSCP is also on twitter at @EAHSCP and have an East Ayrshire Health and Social Care Partnership Facebook page.
DONM	<p>Extraordinary IJB Meeting Tuesday 30th June 2020 at 10am -</p>

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	teleconferencing IJB - Wednesday 26 th August 2020 at 2pm arrangements to be confirmed.

For more information on the Integration Joint Board, including the full membership and our Governance documents can all be found at this link; <https://www.east-ayrshire.gov.uk/SocialCareAndHealth/East-Ayrshire-Health-and-Social-Care-Partnership/Governance-Documents.aspx>