

EAST AYRSHIRE

Health & Social Care
Partnership

Annual Performance Report

2023/24

Easy Read Version





This easy read document is about the **East Ayrshire health and social care partnership's annual performance report.**

This annual report is for **2023 to 2024.**



Important words in this document will be in **bold.**



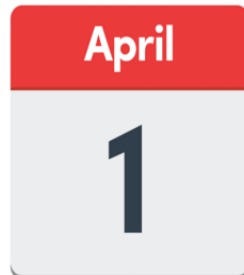
What are health and social care partnership annual performance reports?



Health and social care partnerships were started so that local health and council services work better together.



A **performance report** shows how well an organisation is doing linked to goals.



A law called the **Public Bodies (Joint Working) (Scotland) Act 2014** says that all health and social care partnerships must make a performance report **every year**.

Reporting for the year is between **1 April until 31 March**.



The 2014 Act says **what information must be in** annual performance reports.

This includes:



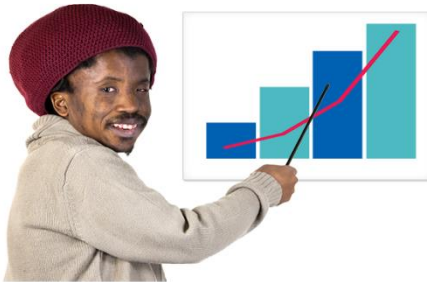
- a check on how well work is going linked to the **goals of the health and social care partnership**

- a check on how well work is going linked to the **national health and wellbeing outcomes** for health, wellbeing, children and young people and justice.



Annual performance reports **must also include** information about:

- how the health and social care partnership **has used its resources**
- how well health and council services **have worked together**
- **important decisions** that have been made to achieve local and national goals
- **involving people** in how services are delivered in local areas
- what **is** and **is not working well**
- what the health and social care partnership wants to **achieve in the future**.



To demonstrate this, annual performance reports contain different types of information, including:

- local and national statistics
- service delivery examples
- feedback from people
- financial information.

This annual performance report is linked to our **strategic plan**.

Our **strategic plan** is a document which sets out what we want to achieve for the people we serve.



The **integration joint board** makes **decisions** for the health and social care partnership. The East Ayrshire integration joint board includes people from:

- East Ayrshire Council
- National Health Service Ayrshire and Arran
- local service providers
- members of the public.



We need to make the best use of our money. Our budget shows the things that we need to buy and how much they cost.

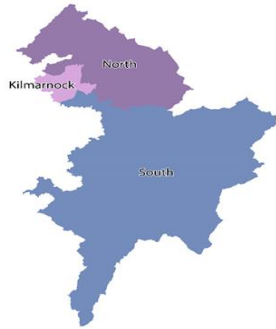
We watch our budget very closely. This helps us to deliver good quality and sustainable health and social care services.



120,390 people live in East Ayrshire.

The number of older people living in East Ayrshire is increasing.

East Ayrshire is divided into 3 areas to plan local services. These are called **localities**.



The 3 localities are:

- Northern locality
- Kilmarnock locality
- Southern locality.



The East Ayrshire health and social care partnership annual performance report shows many things that we do well. It also shows things that we could do better.



We want to **work together with our communities to improve and sustain health, wellbeing, care and promote equity.**

Some of the things we have done over the last year to achieve this are below.

We helped people to live at home or in the community, including:



- **over 1,800 people** received a care at home service
- our intermediate care team **prevented 443** hospital admissions
- our community alarm emergency response team supported **5,541 people.**



We supported our children and young people to have the best possible start in life:

- **5,288** children and families service referrals received
- our children's wellbeing model '**help everyone at the right time**' continued to embed and develop
- our fostering service supported **70 families**.



We helped to tackle inequality:

- our financial inclusion team and partners supported people to get important benefits, achieving **£8,997,725** in financial gains for people
- our out of hours social work team delivered vital services 365 days of the year.

We worked to make our services more effective and efficient:



- we carried out a number of service reviews to make them better
- our social care learning hub developed staff skills
- improvements were made in how we use our social work information system.

Some of our strengths over the last year include:



- **78%** of our care services were graded 'good' or better in care inspectorate inspections (**previously 71.8%**)
- **98.4%** of people started drug or alcohol treatment within 3 weeks (**target is 90%**)
- **70.4%** of adults supported at home said their services are well coordinated (**61.4% across Scotland**).



Some of our areas for improvement include:

- **55.7%** of people had a positive experience of general practice care (**68.5% across Scotland**)
- our rate of unscheduled hospital admissions **increased by 8.1%** from last year
- our rate of delayed discharge bed days **increased by 9.6%** from last year.



An **inspection** is when people point out what is good about a service and what could be better. We welcome inspections as these help us to improve our services.

11 of our registered services were inspected by the care inspectorate over the last year, with an average grading of **4.1** across the themes.



It is important that we think about the future. We will work towards the **priorities** set out in our **strategic plan**.

Our **service improvement plans** will help us to achieve these goals and make our services better.

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