

## East Ayrshire Residents' Syndicate (EARS)

East Ayrshire Housing Services is committed to tenant participation. This is because we believe that listening to what people say helps us to improve our services and reflect local views and opinions in the decisions we make.

Anyone that uses East Ayrshire Council's Housing Service can join the register. Although, there may be times where we seek only the views of East Ayrshire Council tenants. For example consultation on rents or repairs.

Membership is on a voluntary basis and you can become a member by completing an application form which provides us with some information about you, your home and your areas of interest.



Are you:

- |   |  |
|---|--|
| <input type="checkbox"/> An East Ayrshire Council tenant<br><input type="checkbox"/> A Housing Association tenant<br><input type="checkbox"/> A Private Tenant<br><input type="checkbox"/> An Owner | <input type="checkbox"/> Other (Please specify in the space provided):<br>.....<br>..... |
|---|--|

### Which of the following ways would you like to get involved in?

- |  |   |
|--|---|
| <input type="checkbox"/> Email / Online Survey<br><input type="checkbox"/> Face-to-Face<br><input type="checkbox"/> Focus Group<br><input type="checkbox"/> Postal Survey<br><input type="checkbox"/> Telephone Survey | <input type="checkbox"/> Working / Service Review Group<br><input type="checkbox"/> Other (Please specify in the space provided):<br>.....<br>..... |
|--|---|

### When is the best time for you to get involved?

- During office hours (9am – 5pm)
- Evenings (After 5pm)
- Either during office hours and in the evening

### Topics you are interested in (Please tick (✓) all that apply):

Annual Performance Report to Tenants	Issues Affecting People with Disabilities
Antisocial Behaviour (including Community Safety)	Issues Affecting Young People
Community Events i.e. Fetes / Gala days	Older People Housing
Community-Led Action Plans	Fuel Poverty
East Ayrshire Tenants & Residents Federation (EATRF)	Homelessness
Estate Management i.e. Allocations & Empty Properties (VOIDs)	Housing Maintenance, Repairs & Improvements
Estate Walkabouts	Housing Support
Environmental Improvements	Issues Affecting Older People

Local Housing Strategy		Tenants' & Residents' Associations (TARA)	
Mystery Shopping		Other (Please specify in the space provided):	
Rents, arrears and service charges		Service Standards	
Performance Information		Private Sector Housing	
Tenants' Conference		Tenant Participation	
Tenant Scrutiny / Tenant-Led Inspections (inspecting our services)		Supported Accommodation	

**I understand the following :**

You will use the information that I have provided for the purposes of administrating the East Ayrshire Residents Syndicate and to contact me to consult and seek my views on a number of Housing related issues.

With my permission you will also share the information that I have provided on this application form with The East Ayrshire Tenants' & Residents' Federation (EATRF) who also consult and seek the views of residents on a range of housing related matters. (The EATRF is the umbrella group representing Tenants' & Residents' Association's in East Ayrshire).

I give my local council permission to share this information with EATRF.

Signature: \_\_\_\_\_ Date \_\_\_\_\_

**Information about you:**

Name: .....

Address: .....

Town: .....

Post Code .....

Date of Birth: .....

Telephone Number (Home): .....

Telephone Number (Mobile): .....

Email Address: .....

Thank you for taking the time to complete the above form.  
Your participation is voluntary and confidential.

**Please return this form to the freepost address below or alternatively email it to [housing@east-ayrshire.gov.uk](mailto:housing@east-ayrshire.gov.uk) :**

FREEPOST RSEY-XHST-JHGL  
Housing Services  
Customer Liaison Team  
John Dickie Street  
Kilmarnock KA1 1HW

