

Before the call, go to:
<https://www.smartsurvey.co.uk/s/IU82KY/>
Complete the survey on the person's behalf.

Tell the person: The **Strategic Plan 2021-30** will detail how the Integration Joint Board will deliver health and social care services within the resources it has been allocated. The consultation period will be open from now until 31 January 2021.

Ask the person- do you use health and/or social care services in East Ayrshire?

Yes

No

Tell the person: imagine it is the year 2024. People of all ages in East Ayrshire are healthier and more able to cope with everyday life.

Ask the person- what are the two most important things that have happened?/ two biggest problems that have gone away?/ what are the two things that would help the most people?

From their answers, choose two options:

| | |
|---|---|
| People have better mental health | People are more able to balance caring responsibilities with personal goals and plans |
| People are fitter & physically healthier | Fewer people have problems with drugs or alcohol |
| More families are financially stable | Fewer people smoke |
| More families have strong, stable relationships | People are safe in their homes and free from abuse |
| Fewer people are lonely or socially isolated | Other (1) (please specify): |
| People are more able to manage their long term conditions | Other (2) (please specify): |

Ask the person- what did people and families do to make these changes?

Ask the person- what help did they need?

Ask the person- How can resources be used effectively (budgets, workforce, property) to make this happen?

Thank the person.

If you have not been able to complete the online questionnaire, send this form to: Planning and Performance, East Ayrshire HSCP, The Johnnie Walker Bond, Strand Street, Kilmarnock, KA1 1JB or by email: HSCPStrategy@east-ayrshire.gov.uk