

# Annual Performance Report 2016/17

*“Working together with all of our communities to improve and sustain wellbeing, care and promote equity”*

## Who we are

East Ayrshire Health and Social Care Partnership (HSCP) formed in April 2015, bringing together the full range of community health and care services in East Ayrshire.

## Our vision

Our vision is:

***“Working together with all of our communities to improve and sustain wellbeing, care and promote equity”***

## Our performance

The HSCP Annual Performance Report describes our achievements against shared outcomes. We have made really positive progress in a number of areas.

Highlights for 2016/17 are:

- More than 97% of people who need help with their drug or alcohol problem wait no longer than three weeks for treatment that supports their recovery
- Alcohol-related hospital admissions continued to reduce, falling from 744 to 666 per 100,000 people
- Almost 4,000 people use ‘technology enabled care’ or Smart Supports
- We have continued to reduce the number of days people spend in hospital when they could be better supported elsewhere
- Almost 93% of services are rated as good or better by the Care Inspectorate
- Fewer older people were admitted to hospital because of a fall
- 90% of unpaid work required by a Community Payback Order commenced within one week
- Reporting to timescales for the Scottish Children’s Reporters Administration continues to be positive

The infographic opposite highlights performance against key measures.

## Our decision-making

The operation of the HSCP is overseen by the Integration Joint Board (IJB).

**94%** of adults able to look after their health well



**97.8%** of people who need help with their drug or alcohol problem wait no longer than three weeks for treatment

**666** alcohol-related hospital admissions per 100,000 people



**458:** the rate of premature mortality for people aged under 75

**21.7:** the rate of falls per 1,000 people aged 65 and over



**88.1%** of last 6 months of life is spent at home or in a community setting



**88%** of adults agree that they are supported to live as independently as possible

**10.8%** readmitted to hospital within 28 days of discharge



Days spent in hospital when ready for discharge down to 600 from 616 rate per 1000 population



**86%** rate their care or support as good or excellent



**51%** of carers feel supported to continue in their caring role

**62%** of staff who would recommend their workplace as a good place to work



**3,980:** number of people using telecare/telehealth support packages



**83%** have positive experience of care from GP Practice

## Best value and inspection

In 2016/17, work has been done towards delivering East Ayrshire Council's Transformation Strategy, which is aimed at efficiency and redesign of services. We have worked towards the NHS Strategic Service Change Programme across Ayrshire and Arran, covering mental health, unscheduled care, acute services – whole system patient flow, primary care, planned care, children's services and technology enabled care. Community Health and Care services continued to implement **a new model of care** and the recommendations of the 2015/16 Best Value Review of Adaptations.

## Strategic plan review

We completed our second Annual Review of our Strategic Plan 2015-18. This was informed by a programme of engagement and consultation with local partners and communities. Our vision, values and priorities remain constant and no replacement plan was required.

## Locality arrangements

We have established three localities; Kilmarnock, Northern (Annick & Irvine Valley) and Southern (Ballochmyle, Cumnock & Doon Valley) and continued to embed our arrangements - with people planning and working in joined-up ways in communities. This creates opportunities for communities to shape plans and services.

## Lead partnership

East Ayrshire HSCP leads on the provision of Primary Care and Out of Hours Community Response across Ayrshire and Arran. This covers General Medical Services, community pharmacy, optometry practices, dental practices and the Public Dental Service. This also includes Pan-Ayrshire Out of Hours nursing, Ayrshire Doctors on Call (ADOC), and Pan-Ayrshire Out of Hours Social Work Response. Excellent progress has been made in advancing the key priorities outlined in the 2016-17 programme, which includes developing cluster-based working within localities, supporting effective pathways for people, tackling inequalities, maximising community capacity, workforce development, strengthening IT and infrastructure, and integrating out of hours/urgent care services.

## For further information contact

The Annual Performance Report 2016/17 and copies of this summary are available on the webpage:

<https://www.east-ayrshire.gov.uk/SocialCareAndHealth/East-Ayrshire-Health-and-Social-Care-Partnership/East-Ayrshire-Health-and-Social-Care-Partnership.aspx>

Follow us on Twitter: @EAHSCP

Email: [HealthandSocialCareIntegration@east-ayrshire.gov.uk](mailto:HealthandSocialCareIntegration@east-ayrshire.gov.uk)

**East Ayrshire Health & Social Care Partnership**  
**East Ayrshire Council,**  
**London Road, Kilmarnock KA3 7BU**  
**Tel: 01563 576016**

# Our Journey 2016/17

**SEPTEMBER 2016**

Council and Partnership sign up to No Bystanders pledge against homophobic bullying and abuse

**NOVEMBER 2016**

80 people come together to highlight the assets that those in recovery possess at our Festival of Recovery

**DECEMBER 2016**

Local Conversation event with community partners

**MARCH 2017**

IJB directs implementation of recommendations in relation to the Living Wage

**JANUARY 2017**

Redesigned Community Health and Care Front Door Service becomes operational

**NOVEMBER 2016**

Financial Recovery Plan approved and Strategic Commissioning for Sustainable Outcomes Board established

**AUGUST 2016**

BIG Plan Day

**APRIL 2016**

Combined Assessment Unit opens at University Hospital Crosshouse

