

No.	Indicator	Baseline Reported	Progress 15/16: Year 1	Progress 16/17: Year 2	Progress 17/18: Year 3	Progress 18/19: Year 4	Progress 19/20: Year 5	2021 Progress Target	Notes
<b>Outcome: People are able to look after and improve their own health and wellbeing and live in good health for longer</b>									
1	Percentage of adults able to look after their health very well or quite well (CSII-01)	92% (2013/14)	94% (2015/16)	94% (2015/16)	92% (2017/18)	92% (2017/18)	92% (2017/18)	Increase to 95%	No 2019/20 Health and Care Experience Survey results available as a result of Scottish Government staff redeployment for COVID-19 work.
2	Smoking prevalence (SOA Wellbeing LO2.1-1)	23.2 % (2014)	22.6% (2015)	21.2% (2016)	18.8% (2017)	17% (2018)	17% (2018)	N/A	No smoking prevalence figures for 2019/20 available.
3	Rate for alcohol-related hospital stays per 100,000 population (SOA Wellbeing LO2.1-3)	796.7 (2013/14)	744.0 (2014/15)	666.5 (2015/16)	744.3 (2016/17)	658.0 (2017/18)	666.3 (2018/19)	Reduction to 790 per 100,000 population	
4	Rate for general acute and day case stays with a diagnosis of drug misuse per 100,000 population (SOA Wellbeing LO2.1-4)	239.3 (2013/14)	256.1 (2014/15)	259.2 (2015/16)	317.5 (2016/17)	344.7 (2017/18)	344.7 (2017/18)	Reduction to 230 per 100,000	Results for 2019/20 not available at this time.
5	Percentage of people who need help with their drug or alcohol problem will wait no longer than three weeks for treatment that supports their recovery (SOA Wellbeing LO2.2-1)	94.9 % (2013/14)	96.4% (2014/15)	97.8% (2016/17)	98.4% (2017/18)	98.4% (2018/19)	94.6% (2019/20)	Achieve and maintain 90%	Results for 2019/20 taken from locally produced reports.
<b>Outcome: People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently at home or in a homely setting in their community</b>									
6	Percentage of adults supported at home who agree that they are supported to live as independently as possible (CSII-02)	88% (2013/14)	88% (2015/16)	88% (2015/16)	80% (2017/18)	80% (2017/18)	80% (2017/18)	Increase to 89%	No 2019/20 Health and Care Experience Survey results available as a result of Scottish Government staff redeployment for COVID-19 work.
7	Emergency admission rate per 100,000 (CSII-12)	14,927 (2014/15)	14,869 (2015/16)	15,720 (2016/17)	16,153 (2017/18)	16,246 (2018/19)	15,803 (2019/20)	N/A	
8	Emergency bed day rate per 100,000 (CSII-13)	131,088 (2014/15)	130,107 (2015/16)	131,571 (2016/17)	126,996 (2017/18)	120,198 (2018/19)	111,796 (2019/20)	Reduce by 4% (125,844)	
9	Readmission to hospital within 7 days (CHCS SIP)	4.7% (2014/15)	4.7% (2015/16)	4.9% (2016/17)	5.5% (2017/18)	5.2% (2018/19)	5.4% (2019/20)	N/A	

10	Readmission to hospital within 28 days (CSII-14)	10.0% (2014/15)	10.2% (2015/16)	10.8% (2016/17)	11.3% (2017/18)	11.2% (2018/19)	11.3% (2019/20)	Reduce to 9.2%	
11	Proportion of last 6 months of life spent at home or in a community setting (CSII-15; SOA Wellbeing LO2.2-2, MSG05)	87% (2014/15)	88% (2015/16)	88% (2016/17)	89% (2017/18)	89% (2018/19)	90% (2019/20)	Increase to 89.4%	
12	Percentage of adults with intensive care needs receiving care at home – personal care at home aged 18+ (CSII-18)	67.8% (2014/15)	67.9% (2015/16)	69% (2016/17)	69% (2017/18)	69% (2018/19)	69% (2018/19)	N/A	2019/20 data not published until 25th Aug 2020
13	Percentage of people discharged within 7 days of fit for discharge date (CHCS SIP)	13% (2013/14)	39.6% (2015/16)	27% (2016/17)	23.3% (2017/18)	61.8% (2018/19)	N/A (2019/20)	N/A	National indicator now reflects within 72 hours (already included within CSII, however this is still being developed by ISD at the moment). Awaiting data return.
14	Bed days lost as a result of delayed discharge (CHCS SIP)	6,730 (2013/14)	6,043 (2015/16)	5,901 (2016/17)	4,730 (2017/18)	5,038 (2018/19)	3,701 (2019/20)	Reduce by 20% (5,384)	
15	Number of days people (aged 75+) spend in hospital when they are ready to be discharged, per 1,000 population (CSII-19)	712 (2014/15)	451 (2015/16)	457 (2016/17)	337 (2017/18)	387 (2018/19)	247 (2019/20)	N/A	
16	Percentage of people admitted to hospital from home during the year, who are discharged to a care home (CSII-21)	N/A	N/A	N/A	N/A	N/A	N/A		This indicator is still under development and will be included in future publications of the CSII.
17	Percentage of people who are discharged from hospital within 72 hours of being ready (CSII-22)	77.5% (2014/15)	66.8% (2015/16)	66.8% (2015/16)	N/A	N/A	42.0% (2019/20)		This indicator is still under development and will be included in future publications of the CSII. Also recorded locally.
18	Percentage of older people aged 65 or older, who live in housing rather than a care home or hospital (SPI28)	96.5% (2013/14)	96.7% (2015/16)	96.8% (2016/17)	97.1% (2017/18)	97.2% (2018/19)	97.4% (2019/20)	N/A	
19	Number of bed days per 10,000 population for long-term conditions (asthma, COPD, heart failure, diabetes) (SOA Wellbeing LO3.1-2)	9,523 (2013/14)	7,284 (2014/15)	8,435 (2015/16)	9,024 (2016/17)	8,904 (2017/18)	7,807 (2018/19)	Reduction to 8,877	
20	Number of people using telecare/ telehealth support packages (SOA Wellbeing LO3.1-4)	3,880 (2014/15)	4,199 (2015/16)	4,293 (2016/17)	4,155 (2017/18)	4,209 (2018/19)	4,209 (2018/19)	N/A	Results for 2019/20 not available at this time.

People who use health and social care services have positive experiences of those services, and have their dignity respected									
21	Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided (CSII-03)	87% (2013/14)	79% (2015/16)	79% (2015/16)	74% (2017/18)	74% (2017/18)	74% (2017/18)	Increase to 83%	No 2019/20 Health and Care Experience Survey results available as a result of Scottish Government staff redeployment for COVID-19 work.
22	Percentage of adults receiving any care or support who rate it as excellent or good (CSII-05)	87% (2013/14)	86% (2015/16)	86% (2015/16)	81% (2017/18)	81% (2017/18)	81% (2017/18)	Increase to 88%	No 2019/20 Health and Care Experience Survey results available as a result of Scottish Government staff redeployment for COVID-19 work.
23	Percentage of people with positive experience of the care provided by their GP practice (CSII-06)	85% (2013/14)	83% (2015/16)	83% (2015/16)	76% (2017/18)	76% (2017/18)	76% (2017/18)	N/A	No 2019/20 Health and Care Experience Survey results available as a result of Scottish Government staff redeployment for COVID-19 work.
Health and social care services are centred on helping to maintain or improve the quality of life for people who use those services									
24	Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life (CSII-07)	88% (2013/14)	85% (2015/16)	85% (2015/16)	77% (2017/18)	77% (2017/18)	77% (2017/18)	Increase to 86%	No 2019/20 Health and Care Experience Survey results available as a result of Scottish Government staff redeployment for COVID-19 work.
25	Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections (CSII-17)	84% (2014/15)	84% (2015/16)	83% (2016/17)	81% (2017/18)	65% (2018/19)	75% (2019/20)	Increase to 87%	
Health and social care services contribute to reducing health inequalities									
26	Premature mortality rate per 100,000 aged under 75 (CSII-11; SOA Wellbeing LO4.1-2)	515 (2013)	485 (2014/15)	458 (2015/16)	490 (2016/17)	445 (2017/18)	482 (2018/19)	N/A	
27	Life expectancy at birth – males (SOA Wellbeing LO4.1-1)	75.8 (2011-13)	75.9 (2012-14)	76.1 (2013-15)	76.5 (2014-16)	76.4 (2015-17)	76.0 (2016-18)	Increase to 76 years in male life expectancy	
28	Life expectancy at birth – females (SOA Wellbeing LO4.1-1)	79.7 (2011-13)	79.7 (2012-14)	79.4 (2013-15)	79.8 (2014-16)	80 (2015-17)	80.0 (2016-18)	Increase to 80 years in female life expectancy	
29	Deaths per 100,000 from coronary heart disease (CHD) under 75 years (SOA Wellbeing LO4.1-3)	69.4 (2013)	66.6 (2012-14)	66.9 (2013-15)	67.0 (2014-16)	66.3 (2015-17)	66.0 (2016-18)	N/A	
30	Deaths per 100,000 from all cancers under 75 years (SOA Wellbeing LO4.1-4)	173.8 (2013-15)	175.5 (2012-14)	173.8 (2013-15)	176.1 (2014-16)	161.1 (2015-17)	160.4 (2016-18)	N/A	

People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and wellbeing.									
31	Percentage of carers who feel supported to continue in their caring role (CSII-08)	48% (2013/14)	51% (2015/16)	51% (2015/16)	36% (2017/18)	36% (2017/18)	36% (2017/18)	Increase to 55%	No 2019/20 Health and Care Experience Survey results available as a result of Scottish Government staff redeployment for COVID-19 work.
People using health and social care services are safe from harm									
32	Percentage of adults supported at home who agree they felt safe (CSII-09)	85% (2013/14)	88% (2015/16)	88% (2015/16)	77% (2017/18)	77% (2017/18)	77% (2017/18)	N/A	No 2019/20 Health and Care Experience Survey results available as a result of Scottish Government staff redeployment for COVID-19 work.
33	Falls rate per 1,000 population aged 65+ (CSII-16)	23 (2014/15)	22 (2015/16)	22 (2016/17)	22 (2017/18)	22% (2018/19)	18% (2019/20)	N/A	
People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide									
34	Percentage of staff who say they would recommend their workplace as a good place to work (CSII-10) (NHS Ayrshire and Arran figure reported)	66% (2014)	62% (2015)	62% (2015)	N/A	N/A	N/A		This indicator is still under development and will be included in future publications of the CSII.
35	Percentage of personal carers who are qualified to SSSC (Scottish Social Services Council) standard (SPI30)	83.6 (2014/15)	84.5% (2015/16)	82.4% (2016/17)	69.5% (2017/18)	69.9% (2018/19)	66.3% (2019/20)	N/A	
36	Average number of working days lost per WTE employees (local authority employees) (HSCP Scorecard; CHCS SIP; PCOHC SIP; CHCJ SIP)	0.28 (March 2015)	0.47 (March 2016)	0.77 (March 2017)	0.57 (March 2018)	0.69 (March 2019)	1.21 (March 2020)	N/A	
37	Percentage absence as at end of month (NHS employees) (HSCP Scorecard; CHCS SIP; PCOHC SIP; CHCJ SIP)	5.8% (March 2015)	5.5% (March 2016)	5.3% (March 2017)	6.2% (March 2018)	6.2% (March 2019)	4.5% (March 2020)	N/A	
38	Percentage of EAC staff completing EAGER (East Ayrshire General Employee Review) as at end of month (HSCP Scorecard; CHCS SIP; PCOHC SIP; CHCJ SIP)	66% (March 2015)	86% (March 2016)	66% (March 2017)	67% (March 2018)	91% (March 2019)	68% (March 2020)	N/A	

39	Percentage of Personal Development Review (PDR) completed and signed-off by both parties at end of month for NHS employees (HSCP Scorecard; CHCS SIP; PCOHCN SIP; CHCJ SIP)	39% (March 2015)	55% (March 2016)	50% (March 2017)	51% (March 2018)	32% (March 2019)	27% (March 2020)	N/A	
<b>Resources are used effectively and efficiently in the provision of health and social care services</b>									
40	Percentage of adults supported at home who agree that their health and care services seemed to be well co-ordinated (CSII-04)	84% (2013/14)	81% (2015/16)	81% (2015/16)	74% (2017/18)	74% (2017/18)	74% (2017/18)	Increase to 82%	No 2019/20 Health and Care Experience Survey results available as a result of Scottish Government staff redeployment for COVID-19 work.
41	Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency (CSII-20)	25% (2014/15)	25% (2015/16)	26% (2016/17)	25% (2017/18)	27% (2018/19)	24% (2019/20)	N/A	
42	Expenditure on end of life care (CSII-22)	N/A	N/A	N/A	N/A	N/A	N/A		This indicator is still under development and will be included in future publications of the CSII.
<b>Our children and young people have the best start in life, are successful learners, confident individuals, effective contributors and responsible citizens, improved life chances for children, young people and families at risk</b>									
43	Percentage of babies with a healthy birth-weight (SOA Wellbeing LO1-8)	89.6% (2013/14)	89.6% (2014/15)	89.3% (2015/16)	93.7% (2016/17)	94.1% (2017/18)	92.7% (2018/19)	N/A	
44	Estimated percentage of children with a healthy weight in Primary 1 (SOA Wellbeing LO1-6)	72% (2013/14)	75.9% (2014/15)	73.4% (2015/16)	73.2% (2016/17)	76.3% (2017/18)	75.8% (2018/19)	N/A	
45	Looked after children in positive initial destinations (employment, training and education)	70% (2013/14)	73% (2014/15)	62% (2015/16)	80% (2016/17)	88% (2017/18)	88% (2017/18)	N/A	Results for 2019/20 not available at this time.
46	Proportion of Child Protection re-registrations in-year (SPI 45)	8.4% (2014/15)	20.4% (2015/16)	14.6% (2016/17)	12% (2017/18)	18.1% (2018/19)	29.7% (2019/20)	N/A	
47	Percentage of reports submitted to the Scottish Children's Reporters Administration (SCRA) by due date (SPI46)	88.4% (2014/15)	82.7% (2015/16)	82.2% (2016/17)	80.9% (2017/18)	74.4% (2018/19)	66.9% (2019/20)	N/A	
48	Percentage of child protection decision making within standard timescales (CP1s completed within 10 days) (CHCJ SIP)		84.6% (2015/16)	73% (2016/17)	72.8% (2017/18)	75% (2018/19)	75% (2018/19)	N/A	Results for 2019/20 not available at this time.

49	Number of foster carers recruited (HSCP Scorecard; CHCJ SIP)	54 (March 2015)	55 (March 2016)	60 (March 2017)	65 (March 2018)	67 (March 2019)	63 (March 2020)	N/A	
<b>Community safety and public protection, reduction of re-offending, social inclusion to support desistance from offending</b>									
50	Percentage of Social Enquiry Reports submitted to Court by due date (SPI32)	98.4% (2014/15)	98.5% (2015/16)	98.5% (2016/17)	99% (2017/18)	99.3% (2018/19)	99.3% (2019/20)	N/A	
51	Community Payback Orders with a requirement of unpaid work starting within one week (SOA Wellbeing LO3.4-2)	82% (2014/15)	89.9% (2015/16)	90.4% (2016/17)	78.5% (2017/18)	78% (2018/19)	78% (2018/19)	N/A	Results for 2019/20 not available at this time.
52	Reconviction rate of offenders (SOA Safer Communities)		28.7% (2013/14)	30.7% (2014/15)	28.1% (2015/16)	27.7% (2016/17)	N/A	N/A	No results available since 2016/17.
<b>Ministerial Strategic Group- Measuring Performance Under Integration</b>									
53	Unscheduled Admissions (all ages) (rate per 1,000 total population) (MSG01)	134.3	135.3 (2015/16)	144 (2016/17)	150.2 (2017/18)	149.2 (2018/19)	146.4 (2019/20)	N/A	
54	Occupied Bed Days Unscheduled Care (all ages, acute specialities) (rate per 1,000 total population) (MSG02)	849	818.9 (2015/16)	872.2 (2016/17)	831.7 (2017/18)	787.2 (2018/19)	772.6 (2019/20)	N/A	
55	Emergency Department: compliance with the four-hour standard (MSG03)	92.1%	92.1% (2015/16)	93% (2016/17)	93.5% (2017/18)	92.3% (2018/19)	86.2% (2019/20)	N/A	
56	Delayed Discharge Bed Days (including code 9s) (rate per 1,000 18+ population) (MSG04)	60	61.6 (2015/16)	60 (2016/17)	48.2 (2017/18)	51.3 (2018/19)	37.6 (2019/20)	N/A	
57	End of Life Care – proportion of the last 6 months of life spent in community setting (MSG05)	87.0%	88.1% (2015/16)	87.8% (2016/17)	88.3% (2017/18)	88.7% (2018/19)	89.6% (2019/20)	N/A	
58	Balance of care: Percentage of population in community or institutional settings - Proportion of 65+ population living at home (supported and unsupported) (MSG06)	95.8%	95.8% (2015/16)	95.9% (2016/17)	96% (2017/18)	96.1% (2018/19)	96.1% (2018/19)	N/A	No update available for 2019/20 reporting - PHS guidance is to report 2018/19 figures in lieu.