

No.	Indicator	Baseline Reported	Progress 15/16: Year 1	Progress 16/17: Year 2	Progress 17/18: Year 3	Progress 18/19: Year 4	2019 Progress Target	Notes
Outcome: People are able to look after and improve their own health and wellbeing and live in good health for longer								
1	Percentage of adults able to look after their health very well or quite well (CSII-01)	92% (2013/14)	94% (2015/16)	94% (2015/16)	92% (2017/18)	92% (2017/18)	N/A	
2	Smoking prevalence (SOA Wellbeing LO2.1-1)	23.2 % (2014)	22.6% (2015)	21.2% (2016)	18.8% (2017)	17% (2018)	Reduce to 27.2%	
3	Rate for alcohol-related hospital stays per 100,000 population (SOA Wellbeing LO2.1-3)	796.7 (2013/14)	744.0 (2014/15)	666.5 (2015/16)	744.3 (2016/17)	658.0 (2017/18)	Reduce to 790	
4	Rate for general acute and day case stays with a diagnosis of drug misuse per 100,000 population (SOA Wellbeing LO2.1-4)	239.3 (2013/14)	256.1 (2014/15)	259.2 (2015/16)	317.5 (2016/17)	344.7 (2017/18)	Reduce to 230.0	
5	Percentage of people who need help with their drug or alcohol problem will wait no longer than three weeks for treatment that supports their recovery (SOA Wellbeing LO2.2-1)	94.9 % (2013/14)	96.4% (2014/15)	97.8% (2016/17)	98.4% (2017/18)	98.4% (2018/19)	Achieve and maintain 90%	
Outcome: People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently at home or in a homely setting in their community								
6	Percentage of adults supported at home who agree that they are supported to live as independently as possible (CSII-02)	88% (2013/14)	88% (2015/16)	88% (2015/16)	80% (2017/18)	80% (2017/18)	N/A	
7	Emergency admission rate per 100,000 (CSII-12)	14,925 (2014/15)	14,878 (2015/16)	15,711 (2016/17)	16,037 (2017/18)	16,165 (2018*)	N/A	
8	Emergency bed day rate per 100,000 (CSII-13)	130,409 (2014/15)	129,021 (2015/16)	129,988 (2016/17)	121,764 (2017/18)	121,522 (2018*)	N/A	
9	Readmission to hospital within 7 days (CHCS SIP)	4.7% (2014/15)	4.7% (2015/16)	4.9% (2016/17)	5.5% (2017/18)	5.2% (2018/19)	Reduce to 4.3%	
10	Readmission to hospital within 28 days (CSII-14)	10.0% (2014/15)	10.2% (2015/16)	10.8% (2016/17)	11.3% (2017/18)	11.2% (2018/19)	Reduce to 9.2%	

11	Proportion of last 6 months of life spent at home or in a community setting (CSII-15; SOA Wellbeing LO2.2-2, MSG05)	87% (2014/15)	88% (2015/16)	88% (2016/17)	89% (2017/18)	89% (2018/19)	Increase to 88.2%	
12	Percentage of adults with intensive care needs receiving care at home – personal care at home aged 18+ (CSII-18)	67.8% (2014/15)	67.9% (2015/16)	69% (2016/17)	TBC (2017/18)	TBC (2018/19)	N/A	
13	Percentage of people discharged within 7 days of fit for discharge date (CHCS SIP)	13% (2013/14)	39.6% (2015/16)	27% (2016/17)	23.3% (2017/18)	61.8% (2018/19)	Increase to 33%	
14	Bed days lost as a result of delayed discharge (CHCS SIP)	6,730 (2013/14)	6,043 (2015/16)	5,901 (2016/17)	4,730 (2017/18)	5,038 (2018/19)	5,865	
15	Number of days people (aged 75+) spend in hospital when they are ready to be discharged, per 1,000 population (CSII-19)	712 (2014/15)	451 (2015/16)	463 (2016/17)	338 (2017/18)	392 (2018/19)	664	
16	Percentage of people admitted to hospital from home during the year, who are discharged to a care home (CSII-21)	N/A	N/A	N/A	N/A	N/A	N/A	
17	Percentage of people who are discharged from hospital within 72 hours of being ready (CSII-22)	77.5% (2014/15)	66.8% (2015/16)	66.8% (2015/16)	N/A	N/A	N/A	
18	Percentage of older people aged 65 or older, who live in housing rather than a care home or hospital (SPI28)	96.5% (2013/14)	96.7% (2015/16)	96.8% (2016/17)	97.1% (2017/18)	97.2% (2018/19)	Increase to 96.5%	
19	Number of bed days per 10,000 population for long-term conditions (asthma, COPD, heart failure, diabetes) (SOA Wellbeing LO3.1-2)	9,523 (2013/14)	7,284 (2014/15)	8,435 (2015/16)	9,024 (2016/17)	8,904 (2017/18)	8,877	
20	Number of people using telecare/ telehealth support packages (SOA Wellbeing LO3.1-4)	3,880 (2014/15)	4,199 (2015/16)	4,293 (2016/17)	4,155 (2017/18)	4,209 (2018/19)	Increase to 3,600	
People who use health and social care services have positive experiences of those services, and have their dignity respected								
21	Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided (CSII-03)	87% (2013/14)	79% (2015/16)	79% (2015/16)	74% (2017/18)	74% (2017/18)	N/A	

22	Percentage of adults receiving any care or support who rate it as excellent or good (CSII-05)	87% (2013/14)	86% (2015/16)	86% (2015/16)	81% (2017/18)	81% (2017/18)	N/A	
23	Percentage of people with positive experience of the care provided by their GP practice (CSII-06)	85% (2013/14)	83% (2015/16)	83% (2015/16)	76% (2017/18)	76% (2017/18)	N/A	
Health and social care services are centred on helping to maintain or improve the quality of life for people who use those services								
24	Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life (CSII-07)	88% (2013/14)	85% (2015/16)	85% (2015/16)	77% (2017/18)	77% (2017/18)	N/A	
25	Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections (CSII-17)	84% (2014/15)	84% (2015/16)	83% (2016/17)	81% (2017/18)	65% (2018/19)	N/A	
Health and social care services contribute to reducing health inequalities								
26	Premature mortality rate per 100,000 aged under 75 (CSII-11; SOA Wellbeing LO4.1-2)	515 (2013)	485 (2014)	458 (2015)	490 (2016)	445 (2017)	Reduce to 506	
27	Life expectancy at birth – males (SOA Wellbeing LO4.1-1)	75.8 (2011-13)	75.9 (2012-14)	76.1 (2013-15)	76.5 (2014-16)	76.4 (2015-17)	Increase to 76	
28	Life expectancy at birth – females (SOA Wellbeing LO4.1-1)	79.7 (2011-13)	79.7 (2012-14)	79.4 (2013-15)	79.8 (2014-16)	80 (2015-17)	Increase to 80	
29	Deaths per 100,000 from coronary heart disease (CHD) under 75 years (SOA Wellbeing LO4.1-3)	69.4 (2013)	66.6 (2012-14)	66.9 (2013-15)	67.0 (2014-16)	66.3 (2015-17)	Reduce to 58.4	
30	Deaths per 100,000 from all cancers under 75 years (SOA Wellbeing LO4.1-4)	173.8 (2013-15)	175.5 (2012-14)	173.8 (2013-15)	176.1 (2014-16)	161.1 (2015-17)	Reduce to 154	
People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and wellbeing.								
31	Percentage of carers who feel supported to continue in their caring role (CSII-08)	48% (2013/14)	51% (2015/16)	51% (2015/16)	36% (2017/18)	36% (2017/18)	N/A	
People using health and social care services are safe from harm								
32	Percentage of adults supported at home who agree they felt safe (CSII-09)	85% (2013/14)	88% (2015/16)	88% (2015/16)	77% (2017/18)	77% (2017/18)	N/A	

33	Falls rate per 1,000 population aged 65+ (CSII-16)	23 (2014/15)	22 (2015/16)	22 (2016/17)	22 (2017/18)	22 (2018/19)	N/A	
People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide								
34	Percentage of staff who say they would recommend their workplace as a good place to work (CSII-10) (NHS Ayrshire and Arran figure reported)	66% (2014)	62% (2015)	62% (2015)	N/A	N/A	N/A	
35	Percentage of personal carers who are qualified to SSSC (Scottish Social Services Council) standard (SPI30)	83.6 (2014/15)	84.5% (2015/16)	82.4% (2016/17)	69.5% (2017/18)	69.9% (2018/19)	N/A	
36	Average number of working days lost per WTE employees (local authority employees) (HSCP Scorecard; CHCS SIP; PCOHR SIP; CHCJ SIP)	0.28 (March 2015)	0.47 (March 2016)	0.77 (March 2017)	0.57 (March 2018)	0.69 (March 2019)	Maintain at/ below 0.67	
37	Percentage absence as at end of month (NHS employees) (HSCP Scorecard; CHCS SIP; PCOHR SIP; CHCJ SIP)	5.8% (March 2015)	5.5% (March 2016)	5.3% (March 2017)	6.2% (March 2018)	6.2% (March 2019)	Maintain at/below 4%	
38	Percentage of EAC staff completing EAGER (East Ayrshire General Employee Review) as at end of month (HSCP Scorecard; CHCS SIP; PCOHR SIP; CHCJ SIP)	66% (March 2015)	86% (March 2016)	66% (March 2017)	67% (March 2018)	91% (March 2019)	Increase to 95%	
39	Percentage of Personal Development Review (PDR) completed and signed-off by both parties at end of month for NHS employees (HSCP Scorecard; CHCS SIP; PCOHR SIP; CHCJ SIP)	39% (March 2015)	55% (March 2016)	50% (March 2017)	51% (March 2018)	32% (March 2019)	Increase to 95%	
Resources are used effectively and efficiently in the provision of health and social care services								
40	Percentage of adults supported at home who agree that their health and care services seemed to be well co-ordinated (CSII-04)	84% (2013/14)	81% (2015/16)	81% (2015/16)	74% (2017/18)	74% (2017/18)	N/A	

41	Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency (CSII-20)	25% (2014/15)	25% (2015/16)	26% (2016/17)	25% (2017/18)	29% (2018*)	N/A	
42	Expenditure on end of life care (CSII-22)	N/A	N/A	N/A	N/A	N/A	N/A	
Our children and young people have the best start in life, are successful learners, confident individuals, effective contributors and responsible citizens, improved life chances for children, young people and families at risk								
43	Percentage of babies with a healthy birth-weight (SOA Wellbeing LO1-8)	89.6% (2013/14)	89.6% (2014/15)	89.3% (2015/16)	93.7% (2016/17)	94.1% (2017/18)	Achieve and maintain 90%	
44	Estimated percentage of children with a healthy weight in Primary 1 (SOA Wellbeing LO1-6)	72% (2013/14)	75.8% (2014/15)	73.5% (2015/16)	73.1% (2016/17)	76.4% (2017/18)	Increase	
	<i>Percentage of looked after children in positive and sustained destinations (employment, training and education)</i>	<i>77% (2012/13)</i>	<i>92.3% (2013/14)</i>	<i>71.4% (2014/15)</i>			<i>80%</i>	<i>Indicator replaced with No. 45 below</i>
45	Looked after children in positive initial destinations (employment, training and education)	70% (2013/14)	73% (2014/15)	62% (2015/16)	78% (2016/17)	89% (2017/18)	80%	
46	Proportion of Child Protection re-registrations in-year (SPI 45)	8.4% (2014/15)	20.4% (2015/16)	14.6% (2016/17)	12% (2017/18)	18.1% (2018/19)	N/A	
47	Percentage of reports submitted to the Scottish Children's Reporters Administration (SCRA) by due date (SPI46)	88.4% (2014/15)	82.7% (2015/16)	82.2% (2016/17)	80.9% (2017/18)	74.4% (2018/19)	Achieve and maintain 80%	
48	Percentage of child protection decision making within standard timescales (CP1s completed within 10 days) (CHCJ SIP)		84.6% (2015/16)	73% (2016/17)	72.8% (2017/18)	75% (2018/19)	90%	
49	Number of foster carers recruited (HSCP Scorecard; CHCJ SIP)	54 (March 2015)	55 (March 2016)	60 (March 2017)	65 (March 2018)	67 (March 2019)	64	
Community safety and public protection, reduction of re-offending, social inclusion to support desistance from offending								
50	Percentage of Social Enquiry Reports submitted to Court by due date (SPI32)	98.4% (2014/15)	98.5% (2015/16)	98.5% (2016/17)	99% (2017/18)	99.3% (2018/19)	95%	

51	Community Payback Orders with a requirement of unpaid work starting within one week (SOA Wellbeing LO3.4-2)	82% (2014/15)	89.9% (2015/16)	90.4% (2016/17)	78.5% (2017/18)	78% (2018/19)	80%	
52	Reconviction rate of offenders (SOA Safer Communities)		28.7% (2013/14)	30.7% (2014/15)	28.1% (2015/16)	TBC (2016/17)	Reduce	
Ministerial Strategic Group- Measuring Performance Under Integration								
53	Unscheduled Admissions (all ages) (rate per 1,000 total population) (MSG01)	134.3	135.3 (2015/16)	144 (2016/17)	150.2 (2017/18)	149.2 (2018/19)	Reduce rate of growth to 5%	
54	Occupied Bed Days Unscheduled Care (all ages, acute specialities) (rate per 1,000 total population) (MSG02)	849	818.9 (2015/16)	872.2 (2016/17)	831.7 (2017/18)	787.2 (2018/19)	Reduce by 4% on baseline	
55	Emergency Department: compliance with the four-hour standard (MSG03)	92.1%	92.1% (2015/16)	93% (2016/17)	93.5% (2017/18)	92.3% (2018/19)	95% admitted, discharged or transferred within 4 hours	
56	Delayed Discharge Bed Days (including code 9s) (rate per 1,000 18+ population) (MSG04)	60	61.6 (2015/16)	60 (2016/17)	48.2 (2017/18)	51.3 (2018/19)	Maintain upper quartile and aim to reduce Code 9 occupied bed days by 25 % on baseline	
57	End of Life Care – proportion of the last 6 months of life spent in communit setting (MSG05)	87.0%	88.1% (2015/16)	87.9% (2016/17)	88.6% (2017/18)	TBC (2018/19)	Increase to 91.7%	
58	Balance of care: Percentage of population in community or institutional settings - Proportion of 65+ population living at home (supported and unsupported) (MSG06)	95.8%	95.8% (2015/16)	95.9% (2016/17)	96% (2017/18)	TBC (2018/19)	Maintain at 95.8%	

* Please note that indicators 7,8 and 41 reflect the 2018 calendar year due to national data incompleteness issues.