



Welcome to East Ayrshire Council's Factoring Service Newsletter.

Joint Periodic Inspections

The Factoring Service is committed to carrying out periodic inspections of the common elements of factored blocks. In welcoming owners to be more involved in the maintenance of the common aspects of their building, invitations were extended to homeowners to join us on these inspections so we could point out any common maintenance defects in the building and explain how they could be put right.

Unfortunately participation has been very low, and we have concluded homeowners are happy for the factoring service to carry out these inspections and progress necessary repair works. As a result issuing invitations to homeowners will discontinue, however, should you wish to attend a future periodic inspection please contact the Factoring Service who will arrange to give you prior notice of when a periodic inspection of your block is due.

Please contact the Property Factoring Service on 01563 555503 or by email: Factoring@east-ayrshire.gov.uk

Maintenance Plan

We are pleased to announce that the Home Owners Maintenance Plan continues for another year, with the cost of the annual plan remaining £12 (excluding VAT). Those homeowners who have joined the plan will enjoy the benefits this one off payment covers, including; emergency or urgent works to common door entry systems and entry lighting (subject to certain criteria). The plan covers all qualifying repairs from 1st April to 31 March and will now automatically renew each year, unless otherwise notified by a participating homeowner.

If you haven't already joined the Home Owners Maintenance Plan, there is still time to do so, contact the Factoring Service for an application.

East Ayrshire Money



The Factoring Service is aware that funding common repairs for some Homeowners could be challenging.

Should any Homeowners have any concerns relating to financial issues that advice can be sought from East Ayrshire Money.

East Ayrshire Money is a partnership of agencies who provide information and services relating to a wide range of issues to residents of East Ayrshire Council

Contact details: Freephone: 0800 3897750 | email: info@eamoney.co.uk

Building and Fire Safety

In the wake of the Grenfell Tower tragedy, East Ayrshire Council has redoubled its efforts on the importance of building and fire safety and, as a priority precautionary measure, established a risk based audit program to review its flatted buildings.

In keeping fire safety to an appropriate standard, working together with Scottish Fire and Rescue Services (SFRS), East Ayrshire Council decided to go above and beyond legislative requirements by introducing a common standard to review building and fire safety of flatted premises with a communal area.

We are working through this review, with these fire safety assurance visits already underway, putting in place further safety measures, implementing improved standards to better protect flatted buildings against fire and smoke and provide reassurance for residents, including; clearing, securing and cladding communal loft hatches with fire resistant material to improve fire resistance, thus giving the fire service a greater chance of extinguishing any fire incident before fire or smoke travel has had a chance to spread into the roof space or any neighboring premises.

As part of our continued efforts, these robust checks of fire and building safety will continue to be carried out at regular intervals to ensure the highest possible standards to safeguard residents are in place.

The close is your only way of escape in the event of a fire.



Have you ever thought what you would do if fire were to break out in your close? It may not necessarily be in your flat! A fire started in a common close could kill you and your family. Even a small bag of rubbish can create enough smoke to fill a whole close. Items left in a close are often deliberately set on fire.

Keep it clear

- Get rubbish, old furniture, etc out of the building
- Make sure storage areas are kept locked
- For advice on uplifting items call the Cleansing Department:

East Ayrshire Council on 01563 554033

If fire does start

- Keep doors closed to prevent smoke filling your house
- Dial 999 and ask for the Fire and Rescue Service, giving as much information as you can

For free home fire safety advice
CALL 0800 0731 999
or visit our website at
www.firescotland.gov.uk



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