Frequently asked Questions

What does Decriminalised Parking Enforcement (DPE) mean?

Decriminalised parking enforcement (DPE) is the process where the Council has applied to Government for the power to enforce parking restrictions. Parking offences are therefore decriminalised.

If parking is decriminalised can I park where I like?

No. Parking offences have been decriminalised and powers have been given to local authorities to allow them to enforce parking restrictions. The increased level of enforcement under DPE means you could be more likely to receive a penalty charge notice if you contravene the regulations.

How is decriminalised parking enforcement done?

Teams of Parking Attendants will patrol all areas of East Ayrshire where parking restrictions are in force. This will include yellow lines, pay and display bays, loading and unloading areas, disabled bays, limited waiting areas, and Council controlled off-street parking areas.

How much will a Penalty Charge Notice (PCN) cost and how do I pay?

Parking Attendants will issue PCNs which are set at £60. The penalty charge is reduced by 50% to £30 if paid within 14 days of the date of issue. If a PCN remains unpaid it will be increased by 50% to £90.

Parking Attendants cannot accept payment and will be under strict instructions that once a PCN has been issued it cannot be withdrawn. Drivers will however be given the opportunity to appeal against any aspect surrounding the issue of a PCN where reasonable. Details of how to do this is explained on the back of the PCN.

Payment will be possible by cash, cheque or credit or debit card and these can be made at any local office, by phone or on line. Full payment instructions are contained on the PCN.

Do Parking Attendants have targets to meet?

No, there will be no target for the number of PCNs that a Parking Attendant must issue.

What are the benefits of local enforcement?

Local enforcement will keep East Ayrshire moving, discourage dangerous and inconsiderate parking, support local businesses, assist loading and unloading and assist Blue Badge holders.
Parking and Decriminalised Parking Enforcement

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Will the police be responsible for any parking enforcement?

The Police will not be responsible for enforcing any permanent waiting, loading or parking restrictions. They will still enforce matters of obstruction and some temporary waiting restrictions, such as areas marked with “Police No waiting” cones at special events.

How do I avoid getting a PCN?

Motorists who don’t contravene parking regulations will not receive a PCN. Look out for the lines, signs and notices when you park. These will tell you about any restrictions or charges in force. The Highway Code will help explain what the signs and lines mean. Further useful information is contained on the Council website.

If I receive a PCN will I get penalty points on my licence?

No. Penalty points are only received for offences dealt with by the Police under criminal law.

What happens if I don’t pay the Penalty Charge Notice?

Non-payment of a PCN will result in the issue of a Charge Certificate which increases the value of the PCN from £60 to £90. If the penalty charge remains unpaid the Charge Certificate will be passed to debt recovery agents for collection.

What should I do if I have a complaint?

Complaints should be made in writing to the following address:

East Ayrshire Parking Service
PO Box 26212
Kilmarnock
KA1 9EY