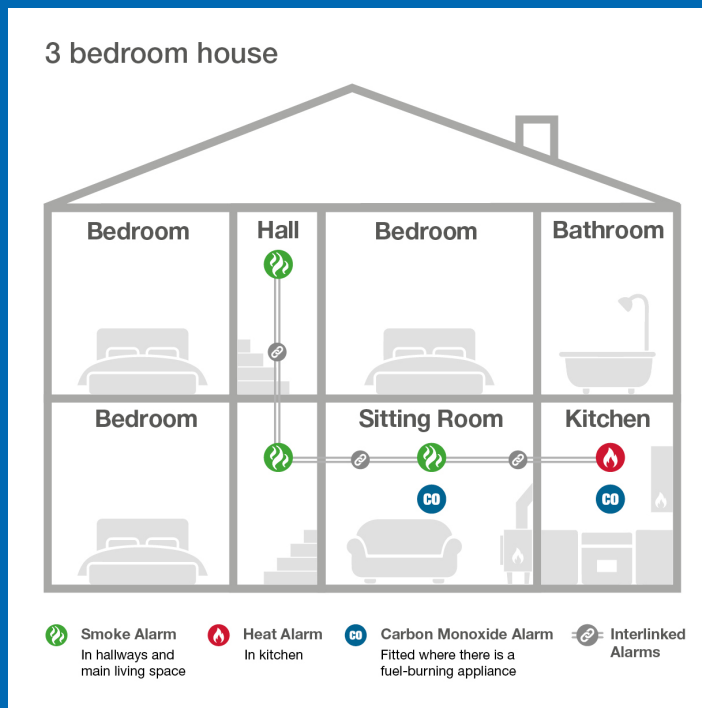


Domestic smoke and heat alarms



The Scottish Government has advised that by February 2022 all domestic properties must have:

- One smoke alarm installed in the room most frequently used for general daytime living purposes
- One smoke alarm in every circulation space on each storey, such as hallways and landings
- One heat alarm installed in every kitchen
- One CO alarm in a property where there is a gas appliance installed



All alarms should be ceiling mounted and smoke and heat alarms interlinked.

If you are a home owner, it is your responsibility to ensure that your home meets these criteria.

All work must be carried out by a competent person or reliable tradesperson. If you live in private rented accommodation, you should speak to your landlord to arrange for these to be installed.

East Ayrshire Council is not responsible for the maintenance or installation of any linked smoke, heat or CO alarms in private homes.



Further details can be found at:

<https://www.gov.scot/publications/fire-and-smoke-alarms-in-scottish-homes>

If you are elderly or disabled and require assistance with this, a few local organisations may be able to assist:

East Ayrshire Care and Repair: 01290 428011 or search for 'Care and Repair Ayrshire' on a device such as a tablet or smartphone.

Scottish Fire and Rescue: To arrange for a Home Fire Safety Visit, please call Scottish Fire and Rescue (Kilmarnock) 01563 522144.

Helping Hands: 01563 574333

If you have boiler cover your insurer may be able to install the appropriate alarms.



Additional information for East Ayrshire telecare / community alarm customers

As an East Ayrshire Council telecare/community alarm service user, you may have one or more smoke/heat alarms and a carbon monoxide alarm provided by the Council's telecare/community alarm service.

These telecare smoke, heat and carbon monoxide alarms connect to the call centre. When a telecare smoke, heat and carbon monoxide alarm goes off, the call centre is alerted. A call handler can then speak to you to check you are okay and can also call the fire service on your behalf (if required).

If you have a carbon-fuelled appliance (boiler, fire or heater) in any room, you need to have a carbon monoxide detector in that room too. The CO monitor does not need to be linked.

Interlinked smoke and heat alarms are required to be installed in addition to any telecare smoke/heat alarms to help keep you safe. If you have fitted interlinked smoke and heat alarms, please do not remove your telecare smoke/heat alarms.

Telecare smoke/heat alarms ✓	Interlinked smoke and heat alarms ✗
<ul style="list-style-type: none">• Link with the telecare alarm unit in your home• Connect to the telecare call centre and the call handlers there• Are installed and maintained by the telecare/community alarm service	<ul style="list-style-type: none">• Do not link with your telecare alarm units• Do not connect to a call centre or call handlers• Must be installed and maintained by the homeowner/landlord

Information about interlinked heat and smoke alarms and carbon monoxide alarms available from www.mygov.scot/home-fire-safety

If you have any questions about your telecare equipment, please contact your community alarm/telecare service by pressing your pendant/ bracelet alarm or pressing the button on your telecare/community alarm unit.

Frequently Asked Questions for telecare customers

I currently have smoke and heat alarms provided by the Council's telecare/community alarm service. Do I need to do anything to meet the new regulations?

Telecare smoke and heat alarms are in addition to the interlinked alarms you need to meet the new regulations. You will still need to fit interlinked smoke and heat alarms and maybe a carbon monoxide alarm.

If you are a home owner, this is your responsibility. There will be a charge for this for most people, but your local Care and Repair Service may be able to help you to install the alarms. Please visit www.careandrepairsotland.co.uk for more information.

If you are a tenant, it is your landlord's responsibility to install interlinked smoke and heat alarms and a carbon monoxide alarm.

Will the Council's community alarm/telecare service provide the extra smoke, heat and carbon monoxide alarms I need to meet the new regulations?

No. This is because the interlinked smoke and heat alarms are required as well as the telecare smoke/heat and carbon monoxide alarms to help keep you safe. The telecare smoke/heat alarms are not the same as interlinked smoke and heat alarms. Who do I contact if I have questions about my telecare heat, smoke and carbon monoxide detectors?

If you have any questions about your telecare equipment, please contact your community alarm/telecare service by pressing your pendant/ bracelet alarm or pressing the button on your telecare/community alarm unit.

I have fitted interlinked smoke and heat detectors and a carbon monoxide alarm to meet the new regulations. Should I remove my telecare heat, smoke and carbon monoxide alarms?

No. Interlinked smoke and heat alarms require to be installed in addition to any telecare smoke/heat alarms to help keep you safe. If you have fitted interlinked smoke and heat alarms and a new carbon monoxide alarm, please do not remove your telecare smoke/heat alarms or your telecare carbon monoxide alarm.

How do I know which alarms are telecare heat, smoke and carbon monoxide alarms?

These will have been installed by the telecare service and are linked to the telecare alarm unit in your home. If you are unsure, you should ask the person installing your new interlinked alarms to check the existing heat, smoke and carbon monoxide alarms by pressing the test buttons on them. If they connect to the call centre, these are telecare alarms, and you should tell the operator that you are testing the alarm.

Do I need to change the location of my telecare heat/smoke alarms when installing new interlinked heat and smoke alarms?

No, the telecare alarms should be left in their current position. The installer of the new interlinked alarms should identify a suitable position for these to ensure all alarms work safely together.