

Kilmarnock Bus Station Improvement Scheme
Public Consultation Questionnaire

We would be grateful if you would take the time to provide your feedback on the proposals by completing the following short questionnaire: -

AREA 1 – London Road/Theatre Access Route

Q1	Do you agree that the pedestrian route into the station from the London Road junction should be widened?	YES / NO
Q2	Do you agree that the existing canopy should be removed?	YES / NO
Q3	Is it a good idea to re-clad the Burns Mall wall to give the bus station its own identity?	YES / NO

AREA 2 – Waiting Room / Ticket Counter and Foregate Access

Q4	Do you agree with the proposal to close off the existing Burns Mall entrance corridor and redirect pedestrians through a new widened glazed access route between the Shopmobility office and the new Waiting Room?	YES / NO
Q5	The plan is to provide a more secure waiting room with enhanced real-time information and improved ticket counter. Is this a good idea?	YES / NO
Q6	Do you think the existing canopy above the Foregate access should be retained?	YES / NO

AREA 3 – Pedestrian Concourse / Bus Stances

Q7	Do you think the proposal to fully enclose the station concourse and have automatic doors at each stance boarding point will improve your wait for a bus?	YES / NO
Q8	Would you feel safer in a more enclosed environment?	YES / NO
Q9	Do you like the idea to provide additional seating along the front of the stances?	YES / NO

AREA 4 – Foregate Car Park Access

Q10	The proposal is to enclose the entrance with the construction of a new vestibule. Is this a good idea?	YES / NO
Q11	Do you think the existing stairs are adequate?	YES / NO
Q12	Do you agree that the existing smoking point needs to be tidied up and that the creation of a new public space will further enhance the station?	YES / NO

General

Q13	Where are you most likely to look for bus timetable information?	
Q14	What type of sensory aids would you like to have introduced at each stance?	
Q15	Do the proposals take enough cognisance of mobility or sensory impaired customers? If not please explain why.	YES / NO
Q16	Do you think the plans in general go far enough? If not please explain why.	YES / NO
Q17	Please use this box for any other comments you wish to make.	